



SECTION 3

LIVING, WORKING AND INVESTING IN THE NEW BALLYMUN

“Rehousing people in new homes is important but successful long term regeneration is about much more than new housing. The Masterplan gave Ballymun a set of objectives and targets to aim for and we are now getting closer to achieving the Masterplan’s principal aim of building a vibrant, self-sufficient Ballymun with all the facilities people need, including a strong local economy, local jobs and good leisure and community facilities. Community facilities which are provided by both the public and private sector.”

Ciaran Murray, Managing Director, Ballymun Regeneration Ltd & Assistant City Manager of Dublin City Council.



Who is involved in planning the town centre?

Ballymun Regeneration has an expert team of town planners, engineers and architects responsible for urban design. The aim is to create

a balance between the physical, social, economic and environmental objectives of the Ballymun Masterplan and the Integrated Area Plan.

Why did Ballymun need a new Main Street?

Ballymun's Main Street is now a traditional main street like that found in any other town. It will form the focal point for the regenerated Ballymun and will become the heart of the new town. It will have all the same type of facilities that can be found in a main street in any modern town.



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How is work on the Main Street progressing?

As the aerial photographs clearly show, the new Ballymun Main Street is well underway. Road construction and engineering works are nearly complete. New public lighting and other urban design elements combine with building materials and heights to give a distinctive, town centre look. The new road layout included the removal of the

old roundabout and pedestrian underpasses and their replacement by a series of new junctions that create better permeability for vehicles and pedestrians. Traffic lights at pedestrian crossings give priority to pedestrians and make crossing the road easier and safer than the old underpass system.

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Have any of the new developments opened yet?

Many developments which will form part of the new Ballymun Main Street have already been opened or are about to open:

- :: Public Pool and Gym with associated apartments and retail units
- :: Axis - Ballymun art and community resource centre
- :: Civic Centre with local authority and health board services as well as apartments and retail

- :: Gateway and Santry Cross developments at either end of the Main Street
- :: St Pappin's Nursing Home



What other developments are proposed for the Main Street?

Of the 33 sites which were identified in the Main Street Strategy Document, only two development opportunities remain: a site beside St Pappin's Nursing Home, and a site opposite which has been reserved for a new district court house. New developments on site, or about to start are as follows:

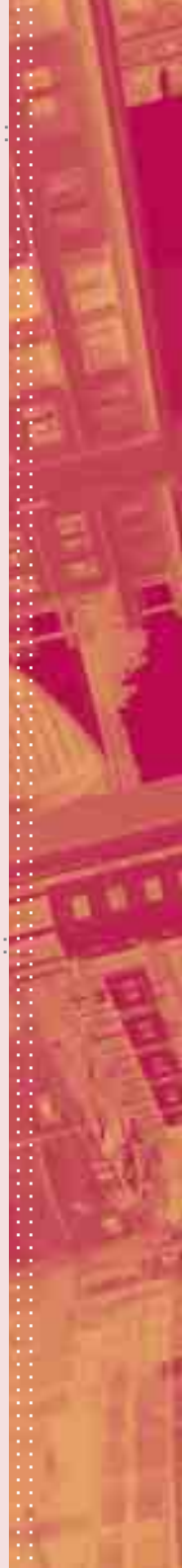
- :: A scheme containing a hotel, apartments and offices is currently under construction on a site beside the Axis Centre.
- :: The Office of Public Works have sought planning permission for a district Garda Station, and for offices for Department of Social Welfare and the Probation Services. This development will be built beside the Civic Building, opposite the new Public Swimming Pool and Leisure Centre.

- :: A large area has also been earmarked for the redevelopment of the Shopping Centre by Treasury Holdings, who purchased the old shopping centre after the regeneration project began. Their exciting plans for the Centre include a huge increase in shops and will also include cinemas, leisure facilities and apartments as well as a crèche. There will be significant underground car parking associated with both the Leisure Centre and the Shopping Centre.

Will there be a new Civic Plaza or meeting point for Ballymun like the one in Smithfield?

Yes, the Civic Centre, Axis and the new hotel beside Axis will form the edge of a new Civic Plaza where MacDonagh Tower was located. The buildings were designed to surround the new Civic Plaza. The plaza will provide a meeting point and gathering place for local residents and visitors

alike. The first big civic event occurred on this site with the Wake on 9th July 2004 to mark the beginning of the demolition of the tower blocks. The centre-piece for the new plaza will be Jochen Gertz's sculpture "amaptocare".



Will the new pool and gym be open to the public or will people have to become members?

The new pool and gym are being provided by the regeneration project, and will accommodate pay per visit, as well as an annual membership. This will be more economic for frequent visitors to the centre. The charge per visit will be the same rate as at other new pools owned by Dublin City Council.

While there will be swimming classes and lane swimming, there will be an emphasis in the pool on playing and having fun. The slides and children's play areas are designed to encourage families to visit the pool together. There are areas for toddlers and young children, as well as slides for older children, and a regular pool for more serious swimmers and swimming classes. There will be water aerobics and sessions for groups and for older people.

As well as the pools, sauna and steam room the centre has a fully equipped gym, spinning room, yoga room and free weights area. There will be an area where toddlers can be looked after while their parents use the pool or gym.

Irish Leisure Group trading as Crunch fitness will operate this leisure centre for BRL and Dublin City Council. Crunch Fitness also have centres in the Pavilion in Dun Laoghaire, Lucan, Aston Quay, and on the campuses of several universities. The centre cannot open until Ceannt Tower is demolished towards the end of June 2005.

Apart from the new public leisure facilities the development also includes shops and 119 apartments. Already, most of the apartments have been sold and the two of the shops have opened for business. The apartments are called College View.



Will the Shopping Centre be redeveloped?

Treasury Holdings have received planning permission for the redevelopment of Ballymun Shopping Centre. The new centre will have two large anchor stores, over 70 shops, two pubs and several cafes and restaurants. Also included in the

plans are a new public library, multi-storey car park, 572 apartments, a 10-screen cinema and other leisure facilities. Phase 1 of the redevelopment is scheduled to start in 2005.

What happens in Axis Art and Community Resource Centre?

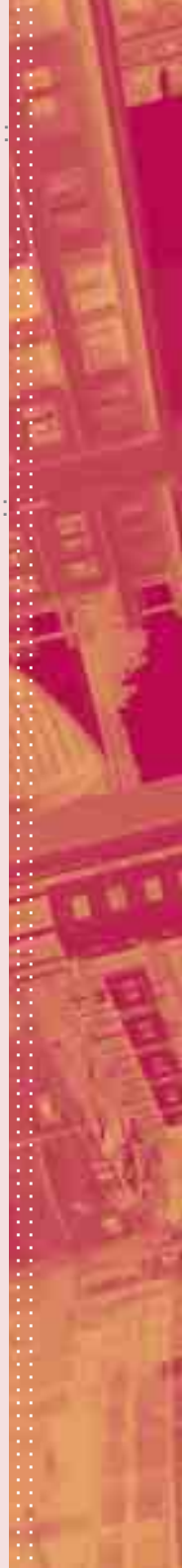
Axis opened to the public in June 2001 and is a multi use building that combines two aspects; a community resource centre (crèche, offices and conference facilities) with a traditional art centre. The Axis Centre was one of the first new Main Street buildings to open and apart from its art spaces it has subsidised offices for community and voluntary organisations operating in Ballymun and a crèche for over 30 children. There are conference and meeting rooms that are rented out to help finance the cost of running the centre.

The dedicated arts spaces include a 219 seat theatre, dance studio and basement music recording studios. These spaces are complemented by a suite of art spaces including a fine art print studio, visual art room and two gallery spaces. All these spaces are used exclusively for art purposes and are used extensively by artists and students. The centre provides Ballymun with a fine resource

and is a testament to the vision of the original team of mostly local people who saw the need for an art centre in Ballymun and who convinced the funders to provide the necessary capital finance.

Ray Yeats and his Axis art team have been in place since April 2004 and they are now responsible for organising a full range of arts activities in the centre. Exhibitions of local, national and international visual artists have been held in the two gallery spaces and Axis recently staged the premier of Dermot Bolger's play 'From These Green Heights'. Axis also has a café / restaurant and a theatre bar where patrons can enjoy a drink after the show.

A full programme of their next season's events can be obtained from Axis by phoning 01 883 2000.



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What public services are provided in the new Civic Centre?

The Civic Centre is located beside the Axis arts centre and is open since August 2003. It overlooks the site of the old Ballymun roundabout and is opposite the shopping centre. The Ballymun Civic Centre contains a wide range of essential public services including:

- :: Dublin City Council Regional Offices for the north west area
- :: Dublin City Council's Housing Office including its rent office

- :: Dublin City Council Motor Tax Office
- :: Offices of Ballymun Regeneration Limited
- :: District offices for the Health Board
(*not yet open*)
- :: Primary Care Health Centre (*not yet open*)

The civic centre development also includes apartments and shops.



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What is happening at the old St. Pappin's church?

A private developer refurbished the old church and added a two storey 45-bed nursing home connected to the rear of St. Pappin's Church. The Church itself (which is listed as a protected structure) has been converted into a reception area

and lounge for the nursing home. BRL also propose to develop and extend the site beside the church by demolishing some of the old two storey houses at Coultry Gardens.

What is included in the Santry Cross and Gateway developments?

At either end of the kilometre long main street there are two new mixed-use developments: the Gateway at the southern end and the Santry Cross at the junction of Santry Avenue.

Santry Cross has been on site since 2003. Designed by Shay Cleary Architects, it comprises apartments, a hotel, crèche, showrooms and shops. Most of the apartments were sold from the plans and the first 45 owners took possession in December 2004. The retail elements will be coming on stream during 2005. The scheme was developed by Pierse Construction.

The Gateway was designed by ARP Lorimer Architects, the winners of an international architectural competition. It comprises two phases, the first 129 apartments with some shop units was completed and occupied in 2004. The second phase, under construction at the time of writing, comprises student housing. The scheme gets its name from the 9 and 11 storey towers, which form a gateway to Ballymun. The scheme is being built by Andorey Developments.



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Why are BRL building more towers when the original ones did not work and are being pulled down?

The perceived “failure” of the Ballymun towers was caused by a number of factors. Design and management are important considerations in making high rise buildings work and the flats in Ballymun were less than satisfactory on both counts. Another success factor is the expected lifecycle of a building, how much it costs to maintain and how much is spent on maintenance during the building’s lifetime.

There is a huge difference between people and especially families with young children being housed in tower blocks and people, especially young workers, the elderly or students opting to

live in apartment blocks. Some people like to live in apartments with lifts and well managed shared areas and value views, accessibility to public transport and proximity to “town centre” amenities more than they value back gardens.

Well-designed landmark buildings are features of successful cities throughout the world and signify places of importance within the city. The new gateway towers at the northern and southern ends of the new Main Street announce Ballymun, are part of the new urban design and contribute to a street which is designed to be both elegant and vibrant.

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Will public transport in Ballymun be improved as part of the regeneration project?

The Main Street was originally designed to accommodate LUAS, but Ballymun would also welcome and be able to accommodate a Metro line to the airport if this is the Government’s preferred option. Public transport is an essential feature of any successful town and BRL will continue to work with the transport delivery authorities – such as the Rail Procurement Agency, the Quality Bus Network (QBN) office and Dublin

City Council, to ensure an efficient and integrated system is achieved. The provision of a small local bus service is being actively pursued.



Will traffic disruptions in Ballymun continue in the future?

Most of the major disruption is now past with the completion of the road works on the Main Street. Future traffic disruption on the main road should be minimal, and will last for only short periods of time. As the complex programme of new development and demolition of flat blocks progresses throughout Ballymun, there will be temporary disruption and closure of link roads. Residents of areas immediately affected will be informed in advance of this happening, and

alternative routes will be provided. However, Ballymun is close to Dublin city centre, and as such it cannot avoid the type of traffic problems which all areas face until Dublin's new infrastructure e.g. Port Tunnel and Orbital Route are complete. Even then, with car ownership, increasing traffic delays seem inevitable and are not caused solely by regeneration works in Ballymun.

How can someone open a shop or business in the new town?

A number of opportunities are available for Business and Retail units on the Main Street and in Neighbourhood Centres.

Contact Lisney Property Consultants, Drumcondra, telephone 01 638 2700 for more information. Local FÁS offices can provide information and assistance on starting a business.



What is involved in the development of the Neighbourhood Strategy?

Local neighbourhood action plans were drawn up for each of the 5 neighbourhoods, to provide a framework for the development of community facilities. The strategy for each area is designed to ensure a mix of necessary facilities and supports such as parks, playgrounds, shops, childcare facilities, meetings spaces and offices for community and voluntary projects operating in the area. These action plans mean that residential areas will be within walking distance of amenities.

The area action plans are being updated to ensure that all community projects and their current and future needs are taken into account during the lifetime of the regeneration project. Some groups will be accommodated in the new Neighbourhood Centres. Where it is appropriate, other groups will be accommodated in a Main Street location to allow optimal access to the services that they offer.

In some cases services and facilities, such as larger sports venues, will be provided on the west and east side rather than in each neighbourhood. Such is the case with the North Poppintree Sports complex, which will serve the entire west side, and Ballymun East Community Centre which will be redeveloped to serve the east side. Central locations have been identified for projects like Pool and Gym, Axis, Horizons (drug addiction counselling services) and the Ballymun Central Youth Facility (for BRYR). The Ballymun horse project (BACA) is being accommodated on a site close to Ballymun where there is sufficient space for horses. To ensure that facilities are sustainable in the future, community groups will work together to share and maintain facilities.



Computer generated image of the Ballymun Central Youth Facility (for BRYR)



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What are Neighbourhood Centres?

Public consultation has been integral to the design of each Neighbourhood Centre. The Centres will be focal points for local communities and each centre will offer a different range of facilities. Not all centres will have crèches, but all neighbourhoods will have local access to crèche facilities, shops, offices, meeting rooms, and other commercial services as part of the Neighbourhood Strategy. Workshop spaces are included in the

Poppintree Centre, and private apartments are being built as part of the centres in Coultry, Poppintree and Shangan.

There will be lots of different activities in the centres during the day and in the evening. This will help to ensure that each centre will become a lively welcoming place and a focal point for local people.

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Has construction started on the Neighbourhood Centres?

Three of the four new neighbourhood centres are currently under construction in Coultry, Poppintree and Shangan. The Sillogue Centre is to be built by Cluid Housing Association as part of a new residential scheme for older people. It is at tender stage and should go on site in Autumn 2005. It has 4 retail units and some community office space.



Poppintree Neighbourhood Centre (March 2005)

Opposite page: New housing (March 2005)

What will be in the Coultry Neighbourhood Centre?

This centre has 20 housing units which will be sold on the private housing market, there are 4 retail units, a small office block for community groups and a crèche for Glor na nGael. The centre was designed by Shay Cleary Architects and went on site September 2003. It is expected to be finished

by Summer 2005 and the residential units will be sold off the plans early in 2005. Some of the retail units have already been rented out to businesses. The rental income from the shops will be used to help finance the cost of the community facilities in the centre.

What will be in the Poppintree Neighbourhood Centre?

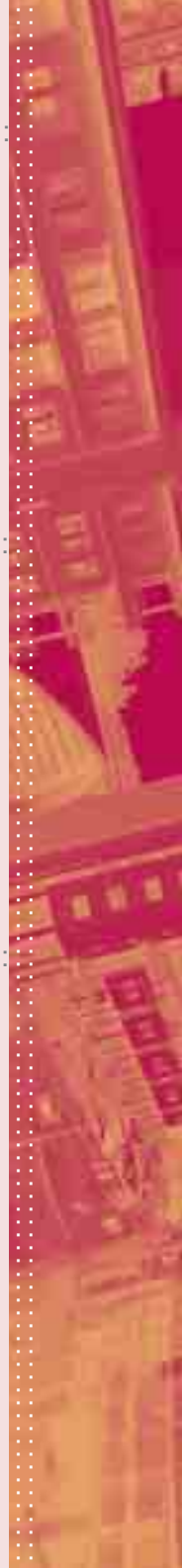
This centre has 37 housing units that will be sold on the private housing market, there are 6 retail units, and some workshop units. The centre, designed by David Whitehead Architects and John Hodgins Architects, went on site August 2003. It is expected to be finished by Summer 2005 and the

residential units will be sold off the plans early in 2005. Some of the shops have already been rented out to businesses. The rental income from the shops will be used to help finance the cost of the community facilities.

What is in the Shangan Neighbourhood Centre?

The Shangan Neighbourhood Centre has 2 shops, a small local pub, and 29 residential units, it went on site in November 2004 and is expected to be completed in Mid 2006. Shangan will also have a crèche that is to be built near the neighbourhood centre. Shangan Neighbourhood Centre was designed by Duffy Mitchell Architects.

As with Coultry and Poppintree the residential units will be sold off the plans but will not be available for sale until late in 2005 or early 2006. Shangan went on site later than either Coultry or Poppintree because the planning permission was appealed.



SPORTS LEISURE AND RECREATION

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Does the regeneration project include any provision for sport, leisure and recreation?

In 2001, a Sports, Leisure and Recreation strategy was adopted by BRL following months of consultation and research, which identified what needed to be done to improve participation in physical activity in Ballymun.

There are three Sports Development Officers for the Ballymun area - two employed by Dublin City Council to develop sport for young people and one employed by BRL who has a more general brief. The role of the sports development officers is to identify barriers to participation and work to

increase participation levels among different groups by organising sporting activities, summer projects and adventure activities. They are also involved as sports experts in the design of new indoor and outdoor sports facilities. They are working to increase usage of all sports and community halls in Ballymun including those in the schools. Currently, the sports development officers are concentrating on working with travellers, young people and people with disabilities.

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What will be in the new Pool and Fitness Centre on Main Street?

The biggest new facility for leisure and sports in Ballymun will be the new centre on the Main Street. It could not open until Ceannt Tower was demolished in June 2005. The centre will be

managed for Dublin City Council by Crunch Fitness. The centre will comprise:

- :: a swimming pool, slides, recreation pool, toddler pool
- :: sauna, gym, steam room
- :: viewing areas with café area
- :: shops, offices, apartments and secure underground car park
- :: a public plaza



What other sports, leisure and recreation facilities will be developed in Ballymun?

:: Ballymun Central Youth Facility:

Ballymun Central Youth Facility is run by BRYR (Ballymun Regional Youth Resource), the existing facilities are being refurbished and extended to include a café, youth information room, arts room, workroom, small gym, and an internet training and access facility.

:: North Poppintree Community Centre:

North Poppintree Community Centre is to be upgraded to include the refurbishment of the existing hall, a boxing club, 5-a-side pitch, crèche, clubrooms, playground and a landscaped area.

:: Ballymun East Community Centre:

The provision of community facilities in East Ballymun will be designed in conjunction with existing local groups, the schools and the church.

:: Parks:

There will be three main parks (Coultry, Balcurris and Poppintree) as well as lots of small local and neighbourhood parks and open spaces. Each of the new local parks will have

high quality leisure facilities for all age groups, from children's playgrounds and playing fields to bowling greens and other facilities for older people.

:: Skateboarding Park and Pitch 'n' Putt:

The Skateboarding Park and Pitch 'n' Putt area are at discussion stage.

:: Ballymun Comprehensive Sports Complex:

There are plans for an all-weather pitch, and a covered soccer dome to which the public will have access outside of school hours. The school hall has also been refurbished which can accommodate extended use.

:: Ballymun Animal Care Association Equine Centre:

Ballymun Animal Care Association Equine Centre has received funding from the Department of Agriculture and has planning permission for its new site.



Computer generated image of the Ballymun Central Youth Facility (for BRYR)

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What exactly is in the North Poppintree Sports Complex?

North Poppintree Community Centre includes the refurbishment and extension of the existing facility on Balbutcher Lane North. The sports hall will be completely renovated with new flooring, roof and lights. The Centre will have new changing rooms, gymnasium, and an aerobics room/dance studio. There will also be a new home for Ballymun Boxing Club, and the Columban Youth Project together with a crèche and clubrooms.

Outside there will be a new flood lit all-weather 5-a-side football pitch and a large public playground. Construction work will start in late 2005.

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Will the new centre in Ballymun East be the same as the Poppintree one?

The Poppintree centre was designed to meet the needs of the groups in the Poppintree, Balcurris and Sillogue areas. The centre on the east side will take account of the needs of the projects and groups operating in the Shangan and Coultry areas.



Computer generated image of the Poppintree Community Centre

Where will the new parks in Ballymun be located?

Before regeneration began there was a lot of waste ground and derelict land in Ballymun around the flat blocks.

BRL has committed to upgrading the existing open spaces and developing a range of new parks in a

variety of sizes and designs, as well as smaller open spaces within housing areas. Two of the larger parks are currently being constructed in Coultry and Balcurris and should be open by the end of 2005. Poppintree Park will be the biggest of the new parks and is at the planning stage now.

Location and Size of Ballymun Parks (excluding smaller open spaces)			
Location	Type of Park	Hectares (Acres)	Programme Details
Poppintree Park	District Park	18.5 (46)	Planning procedures to be carried out
Balcurris Park	Neighbourhood Park	4.5 (11.1)	Phase 1 playground opened May 2004. Phase 2 due for completion October 2005, later phases depend on timing of demolition and new building
Coultry Park	Neighbourhood Park	3.3 (8)	Phase 1 to be completed late 2005. Phase 2 depends on timing of demolition
North Poppintree Park	Sports Park	3.4 (8.1)	Design in progress
Balcurris Square	Local Park	0.2 (0.5)	To be designed in conjunction with surrounding housing development
Shangan Park	Local Park	0.4 (1)	Completed December 2004
Silloogue Park	Local Park	0.2 (0.5)	Construction to start with Silloogue 5 housing
Belclare Green	Local Park	0.6 (1.5)	Consultation to start 2006
Shangan Green	Local Park	0.2 (0.5)	Designs not started yet
Coultry Green	Local Park	0.5 (1.2)	To be constructed when Coultry 4 and 5 completed
Whiteacre Park	Local Park	0.5 (1.2)	Design completed. To be constructed with Shangan 4 housing scheme

One of the local parks has already opened in Shangan, and others will follow as the land becomes available. New and improved parks will provide a better environment, with landscaping,

tree planting, hard and grass surfaces for sports, children's play and general recreation areas.





Have local people been consulted and involved in the location, design and contents of the new parks?

The location of the parks was decided at the Masterplan stage and was based on an assessment of which areas people used the most for recreation, and which areas would be in the best locations for the new and existing housing.

Apart from the intensive consultation process that took place during the development of the Masterplan, further consultations took place about the design and content of each of the new parks; both the small ones, and the larger ones (Balcurris, Coultry and Poppintree). Local people of all ages gave their opinions, and their views have resulted in new parks containing lots of different facilities.

Development of the parks needs to be phased, due to the location of flat blocks and building sites, and taking into account the need to retain local access during the construction process. Consultation with local people provided input into the design of Shangan Park which is now open, and a similar process was undertaken in Whiteacre Park which will be built in conjunction with the adjoining Shangan 4 housing. A similar exercise will be undertaken for Shangan Avenue Park and for parks in other areas. Poppintree Park was the subject of a questionnaire survey, design workshops and an exhibition.



Ideas generated in workshops - 8th & 9th September 2004



In Sillogue a number of small local parks are being developed in consultation with local people and local people will also be given the opportunity to become involved in the planting and landscape process working with Groundworks.

Millions of euro will be invested in the redevelopment of Poppintree Park, which will be the biggest park in Ballymun. It will be of comparable size to major city parks such as Herbert Park. The money to redevelop Poppintree Park was raised through the sale of land to the southwest which will be used for private housing

and the money raised from the sale will be reinvested in Ballymun, mostly on sports, recreation, social supports and environmental projects. The exhibition and consultation workshops and surveys for Poppintree Park occurred between April 2004 and December 2004 and culminated with a public exhibition in the Civic Centre on 2nd December 2004.



Proposed plan of Poppintree Park

Will local people still be able to identify areas of open space that they would like improved?

Earlier in the project, environmental action plans were developed in consultation with local people and these are currently being reviewed for each of the five neighbourhood areas. These action plans identify opportunities for local improvements in areas of existing and future housing. Residents will

be involved in identifying pockets of open space within their area that need improving through landscaping, better drainage, infill developments and children's play areas. Many of the new housing developments will have small courtyards for playing and relaxing in.

How are playgrounds being designed and developed?

At the Masterplan stage a number of locations were identified for playgrounds and these are all being developed. Most were in the new parks, but in some cases it was appropriate to include playgrounds in new sports, leisure and recreation facilities. The length of time it takes to develop a new park has meant that it was necessary to put in place some playgrounds in advance (Balcurris Park), and even some temporary ones (Shangan, Coultry, Sillogue). The landscape architects who

design the parks will also be responsible for designing the new playgrounds. This will ensure that each park has its own playground which is different to those in other parks. The temporary playgrounds give people a chance to see what types of equipment are available, and which are most popular with local children. The needs of young children are being catered for in smaller parks near the new homes, as well as in the large parks. Teen zones are being included in appropriate spaces where teens like to meet to socialise.



Balcurris Park playground

What is the role of BRL's Play Development Worker?

As part of its Play Strategy for Local Children, BRL has appointed Debby Clarke as Play Development Worker. Debby will work with parents, children, youth workers, childcare workers and community groups to raise awareness of the value of play and play opportunities in Ballymun. Debby will also consult parents, teens and children about

playgrounds, play areas, and teen zones, and will set up a programme of activities to increase awareness the importance of play facilities and opportunities.

You can contact Debby Clarke, Civic Centre, Main Street, Ballymun, telephone 01 222 5609.



Debby Clarke, Play Development Worker

Why is BRL involved in promoting training and employment in Ballymun?

Economic regeneration is an important aspect of successful regeneration. Along with education, it is crucial to the long-term sustainability of the area. While BRL is not primarily an education or training provider, many of the BRL projects are directly related to creating employment and enhancing local people's skills.

Local people have gained new skills and employment opportunities by way of GAP, CAFTA and the National College of Ireland (NCI) training courses aimed at voluntary and community organisations.

BRL also directly employs local people and promotes training and employment through:

:: Local Labour Clauses and Monitoring

In addition to its general interest in employment and job creation, the Masterplan contained objectives in relation to employment on construction sites, and set targets of between 10% and 20% local labour. BRL carries out regular surveys of local construction sites to monitor the achievement of this objective, and generally the 20% level is exceeded.

:: Training Programmes

Safe Pass and the Pilot Construction Operative Training Programmes were organised to help ensure that the 20% targets were met.

Why is Safe Pass Training so important?

BRL deliver Safe Pass training on a regular basis. The training is free for unemployed residents of Ballymun, with a reasonable fee charged to local contractors and sub-contractors. To date about 110 local people have undertaken the training and this

has assisted them in getting jobs on building sites in Ballymun. It is not possible to work on a construction site or even to go on site without a Safe Pass card, although site visitors may be escorted by a safe pass card holder.





What is the Pilot Construction Operative Training Programme?

While regeneration will create many more jobs in the offices, retail and services sectors than in the construction sector nevertheless regeneration projects offer an excellent opportunity for people in Ballymun who wish to take up careers in construction. Therefore the immediate focus of the BRL local labour initiatives is to develop training and employment opportunities in the building and construction sector. This programme involved working with FÁS to deliver the Pilot Construction

Operative Training Programme that commenced in January 2004. Eleven trainees finished the course in May and progressed onto local jobs. There are currently 16 people enrolled in the programme, 12 of them local people. The next training programme will be delivered in early 2005.

Contact Mary Woolhead in BRL or the Ballymun Job Centre 01 842 5722 for more information.

What is the Work Experience Scheme?

The Poppintree centre was designed to meet the needs of the groups in the Poppintree, Balcurris and Sillogue areas. The centre on the east side will

take account of the needs of the projects and groups operating in the Shangan and Coultry areas.



Mary Woolhead with FÁS trainees

Interview - Anthony Carberry Graduate Construction Operative Training FÁS Finglas Training Centre

(Joint initiative BRL working with Ballymun Job Centre and FÁS Finglas)



When did you start the Construction Operative training with FÁS Finglas?

Back in January 2004. At that time I wasn't really doing anything, I had been out of work for about a year. Before that I worked in construction in Kildare for about a year.

How did you hear about the training?

I saw a poster about the training in the Ballymun Shopping Centre.

How long did the course take to complete?

4 months - I finished in May 2004.

What sort of training and skills did you learn?

A bit about everything - blocklaying, pipelaying and using hand tools - but what was really good about the training was I was out and about meeting people. It was a fresh start for me.

What did you think about the standard of training?

Very happy with the standard and the trainer was great.

How did you get started with Ruslands?

Well, I went for an interview. BRL set it up as part of a work experience stint. After 3 weeks work experience Ruslands took me on full time. Over the 3 weeks I guess I proved myself with the site manager and the other workers. I have been with them for the last 8 months.

Do you use the skills you learnt at FÁS on the job?

Yes, I guess I do and obviously I have learnt a lot more by working on site. I work with two bricklayers. I certainly have a lot more confidence now and feel I could get a construction job quite easily if I decide to move on. Yes it was worth it - the training I mean it gave me a kick start.

What future job opportunities will there be for local people?

In the coming years, it is anticipated that the new town will attract retail and service sector businesses, as well as public and commercial sector tenants. In anticipation of future job opportunities, BRL is keeping a register of prospective business tenants in the area. To ensure the Ballymun labour market is ready for future job opportunities, BRL is developing strategic partnerships with key support agencies including:

- :: Ballymun Local Employment Centre
- :: Local community and youth groups

- :: FÁS Community Training Workshop, Poppintree & DCU
- :: FÁS - National Training Authority
- :: Teagasc College of Amenity Horticulture, National Botanic Gardens
- :: Lisney, property consultants, will market and lease space to commercial tenants

What about Horticultural Opportunities?

The new Ballymun will generate a range of work opportunities in gardens and parks maintenance and landscaping. Ballymun needs people skilled-up and work-ready for these opportunities. BRL is working with the Ballymun Local Employment Centre to recruit local people for horticultural training offered by the Community Training Workshop in DCU, and Teagasc in the Botanic Gardens.

If you want further information about the local labour initiatives, you can contact Mary Woolhead on 01 675 5618.



SECTION 4

COMMUNITY SUPPORT

“We have a very strong and opinionated community and groups you don’t get anywhere else. If it’s all about location where else would you want to be?”

Mr Pat Turner, Ballymun resident

“It is important to support community groups working in the old flats who are providing important services to the community; support in finding new premises, but also increasing capacity and ensuring sustainability; operating from a new building can be more expensive and complicated than providing services from the old flats. Projects moving into new facilities have to learn to adapt and become stronger if Ballymun is to benefit fully from this huge investment in community projects. It is also important to develop new initiatives and recognise that regeneration cannot be successful while so many people still need support to live their lives to the full, in the end regeneration is about people not buildings.”

Ciaran Murray, Managing Director, Ballymun Regeneration Ltd & Assistant City Manager of Dublin City Council.

1

Will the number of childcare places increase?

A lot of childcare projects operated in the flats and BRL are committed to finding replacement accommodation for all those groups as well as increasing the total number of childcare places, after-school, pre-school and crèche places. We are also committed to supporting play groups and family support organisations. BRL are working with the Ballymun Partnership, the Health Board and the individual childcare providers to increase

the number of childcare places available. We have recently engaged childcare consultants to carry out a quality audit of existing childcare providers and to assess the scope for expansion and improvement within the sector.



Where will the new crèches be located?

:: Shangan Green Nursery:

This crèche will be built in conjunction with Shangan Neighbourhood Centre. This project recently received funding approval from Department of Justice, Equality and Law Reform.

:: Aisling St Joseph's:

This development located close to St Joseph's on Balcurris Road includes a pre-school and an after-school facility and will be going on site early in 2005. The other two Aisling after-school projects need to be accommodated near their respective national schools, Holy Spirit in Sillogue and Virgin Mary in Shangan.

:: Glor na nGael:

Glor na nGael is a pre-school being developed as part of the Coultry Neighbourhood Centre, it is programmed to be completed in Spring 2005.

:: Shopping centre:

Plans for a crèche are included in the refurbished shopping centre on the new Main Street.

:: Santry Cross Crèche:

This crèche is under construction and the developers are seeking an organisation to operate it.

:: North Poppintree Crèche:

A new crèche is to be provided as part of the refurbishment of the North Poppintree Community Centre, an operator is currently being sought by BRL.

:: Sr Majella's childcare project:

A site is being sought for a new facility for Sr Majella's childcare project in Sillogue

:: Ballymun East Community Centre:

The refurbishment of Ballymun East Community Centre will also make provision for new and replacement childcare places.

:: New private housing developments will also be expected to make provision for additional childcare places.

:: There are two existing purpose built nurseries in Ballymun, the Ballymun Day Nursery and the crèche in Axis.

:: Other projects, some already involved in childcare and others who are no longer involved in childcare are being encouraged to review their current and potential role in childcare provision.

All of these facilities are being built using land and capital funding provided by the public sector. Accordingly the facilities will remain in City Council ownership and will be made available to childcare providers to provide quality childcare at affordable prices to local people.



Can providers and parents get advice about childcare?

Ballymun Regeneration's childcare consultants will be auditing individual childcare providers about their project's needs for new premises, and as part of this process projects will be assisted to develop business plans and programmes to support and develop their management committees and staff training needs. This type of support is part of the process of relocating the projects to new premises.

In addition, the new Dublin North West Childcare Resource Centre was launched in July 2004 by the Ballymun Partnership. This resource centre aims to provide a focal point for childcare services and serves Ballymun, Whitehall, Finglas, Glasnevin North and Santry. The service will help parents choose between local childcare options and will also support childcare providers. **Contact 01 842 3612 for more information.**



What is the Ballymun Community Law Centre?

Ballymun Community Law Centre is a 'one-stop shop' where people can get free legal advice, representation and information, it has been in operation for two years and employs a full time solicitor.

The centre ensures that people can find out about their legal rights on a range of issues including landlord / tenant agreements, equality, debt, employment law, consumer law and social welfare tribunals. In addition the centre provides an office for the Legal Aid Board's service in relation to family law. This service operates two days per week.

A number of training and education programmes are run by the centre that focus on legal issues and rights. **The Ballymun Community Law Centre is located at 34 Shangan Road, Ballymun, telephone 01 862 5805.**

The law centre is part of the national network of independent law centres and is one of only two community law centres in Ireland. As well as a legal services the centre also provides a mediation service.



Mary Robinson with the staff of the Ballymun Community Law Centre (May 2004)



Is there a community mediation service available to people in Ballymun?

Mediation Ballymun is an independent community based organisation that was set up in 2003 with the support of Ballymun Community Law Centre. It provides a mediation service to the people of Ballymun and is developing alternative methods of conflict resolution within the community. In general, mediation offers an alternative to legal action in resolving disputes and helps people who are in dispute to reach an agreement without having to go through expensive court proceedings or taking the law into their own hands.

The role of a professional mediator is to act as a 'go-between' to help bring parties together to reach agreement. The mediator assists in clarifying the issues in the dispute and helps participants to clear up misunderstandings between themselves.

The principle aim of the mediation service is to offer community mediation and volunteer mediators are available to the community mediation service. However some of the voluntary mediators are being trained in other types of mediation such as peer mediation (which operates in schools and often deals with bullying).

It is hoped that family mediation services will become available in the future particularly if a partnership arrangement can be formed with the family mediation service. Community mediation can assist in problems such as noise nuisance, or nuisance caused by dogs, invasion of privacy, litter, parking issues or problems with harassment, housing problems or problems with debts.

The Mediation Service has offices at 42 Shangan Road. A development manager for the service is currently being recruited. The service can be contacted at 01 862 5866 Monday to Thursday and your call will be returned within 24 hours.

How are local people involved in the Ballymun Masterplan?

From the start of the project in 1997 BRL recognised that the involvement of local people was essential. In many other regeneration projects people have to leave the area before the construction can start. In Ballymun there was enough space to build new housing while people remained in the flat blocks this has given the project a unique opportunity to involve local people in decisions about the location and type of new housing, parks and community and other facilities.

The company has representatives of the local community on its board and has used an extensive system of working groups and focus groups combined with surveys, questionnaires, planning days, workshops, public meetings and one to one consultations to stay in touch with the community and ensure that their ideas are included whenever possible. The Ballymun Neighbourhood Council has a network of area forums which assist in the process of consultation. The transition programme delivered by CAFTA also ensure that BRL is kept in touch with how people feel and think about developments. Regular surveys and discussion groups are also undertaken by independent market researchers to ensure objectivity of feedback from individuals and groups. Some working groups and consultation panels meet regularly such as Safer Ballymun and the Citizens' Jury.

At a practical level residents have been involved in naming new streets and roads and have become

involved in designing and developing briefs for housing, playgrounds and parks and lately have become involved in tree planting of open spaces. The depth and breadth of the community consultation is reflected in the diversity and range of projects which have been developed from art, history and environmental projects to education, training and personal development projects. Special support initiatives and interventions have also been provided to meet the particular needs of members of this vulnerable and socially excluded community.

At a general level, the exhibition space on the ground floor of the Ballymun Civic Centre regularly contains information about new schemes and proposals.

Monthly newsletters are delivered to approximately 7,500 homes and organisations in Ballymun and the surrounding area.

The regeneration web-site is kept up to date and can be visited at www.brl.ie, people from other regeneration areas around UK and rest of Europe and further afield regularly download information and many follow up with visits to the project which is recognised as being unique in its vision and ambition.

Visitors call into BRL's offices daily and feedback is always welcome - in person, in writing, via email (brl@brl.ie) or by telephone 01 222 5660.



7

What is the Citizens' Jury project?

The Ballymun Citizens' Jury is a group of ordinary people who come together to hear evidence from expert witnesses from home and abroad about a particular topic. In the case of Ballymun the topic was anti-community behaviour. Fourteen local

residents, to represent Ballymun, met in April 2003 over four days to discuss problem behaviours in Ballymun such as gangs, joyriding, drug dealing, littering and graffiti.

8

What did the Citizens' Jury achieve?

The Ballymun jury panel prepared a report about the actions that they thought would help to reduce anti-community and anti-social behaviours. Their recommendations concluded that:

- :: Ballymun needs to find ways to reduce school absentee rates
- :: There should be increased community support for families and individuals
- :: There needs to be better programmes and facilities for young people
- :: Communication between area forums, agencies and residents needs to be improved
- :: Ballymun needs to find ways to help improve Gardaí / community relations

BRL is involved in partnerships with these to explore how the Citizen Jury's ideas and recommendations can be included in the

regeneration process. In December 2004, the Citizens' Jury received a report from BRL outlining progress to date.

A number of other specialist working groups are operating within Ballymun in the areas of Childcare, Homelessness, Safer Ballymun.

In the past a number of working groups involving voluntary and community sector practitioners developed strategies with BRL into topics such as housing, economics and education.

It is now proposed to widen the idea of a citizen's jury to practitioners whose views are important to the future of regeneration, although the remit of the practitioners panel would be more general than the original working groups.

What is Safer Ballymun?

Safer Ballymun is a partnership between the Gardaí, Dublin City Council, Ballymun Regeneration and local community representatives. The group meet regularly to discuss how policing and estate management issues are affecting the area from the viewpoint of all the members of the partnership. Examples of issues discussed include how areas which are hoarded off during demolition can become a focus of anti-social behaviour and how relations between young people and police can be improved, as well as how the changes being proposed in the new Garda Bill might be implemented in Ballymun. Each meeting commences with a visit to an area of Ballymun where anti-social behaviours have become problematic.

One tool which is being used in conjunction with the Safer Ballymun initiative is an Environmental Visual Audit whereby an audit of each neighbourhood is undertaken to determine what physical damage exists in each area including: graffiti, litter, broken trees or street furniture, damaged property including areas where rubble and stones provide missiles for vandals etc.

Experience in other areas where this type of approach is undertaken shows that such damage to the physical environment will cause people to develop a fear of crime that is not necessarily related to the level of crime in the area. By assigning even a relatively small budget to carry out improvements to the physical environment it is possible to reduce people's fear of crime and thereby improve people's quality of life and enjoyment of their area.

Environmental visual audits have been undertaken in each area of Ballymun, as well as the Main Street, over the last 3 months of 2004. Currently an estimate of the amount of money needed to undertake minor remedial works and reduce graffiti and litter is being developed. This estimate includes an assessment of which agency is responsible for each type of improvement or remedial work. Discussions will continue between Dublin City Council and Ballymun Regeneration to determine how to finance these works in the future.



THE NATURE OF HOMELESSNESS IN BALLYMUN

10

What is the nature of the homelessness problem in Ballymun?

Recent surveys and research undertaken by the Homelessness Forum (a partnership between support agencies from all sectors) have shown that there are a number of young people who find themselves homeless for short-term periods. So

while there is not a high incidence of people having to sleep rough in Ballymun there are many young people who stay with friends or other families on a casual basis because they are out of home for one reason or another.

11

Why do some people become homeless?

People become homeless for a variety of complex reasons mostly related to relationship breakdown, alcohol and / or drug misuse, family disputes, people leaving jail without proper support, people who are experiencing physical or sexual abuse, and people suffering from mental health problems.

The Ballymun survey found that relationship breakdowns and drug and or alcohol misuse were the most common reasons for homelessness in the Ballymun area. However young people leaving care are also at risk of homelessness.



What is being done to tackle the problem of homelessness in Ballymun?

The Ballymun Homelessness Forum consists of local and city-wide groups involved in providing services to the homeless or whose clients are at risk of becoming homeless. The forum is currently implementing an Action Plan to try to meet the needs of homeless people (or people at risk of becoming homeless) in Ballymun. Homelessness can be tackled by:

- :: Supporting both families and individuals in their own homes to prevent them becoming homeless.
- :: Providing residential and support services for people who have become homeless and for people leaving care, prison or other institutions to prevent them from becoming homeless.
- :: Providing a place where homeless people or people who are living in a chaotic fashion can have access to laundry facilities, have a shower or obtain other practical help (including primary medical care). This is particularly important where people have problems related to alcohol or drug misuse and are not willing to use mainstream health board services.
- :: Making homeless people and people who are at risk of becoming homeless aware of the support services that are available to them including providing training in housing issues including landlord and tenant legislation to community and voluntary groups working with vulnerable people.



SECTION 5

HEALTH AND SAFETY AND ENVIRONMENTAL SUSTAINABILITY

“In GAP we are delighted with the number of people involved in Ballymun’s environmental projects. Of course the more people who join and take part in environmental projects the greater the difference that can be made to improving the environment for everyone. It is important for areas like Ballymun to be able to show the rest of the city what can be done when people become involved in environmental actions at an individual and community level.”

Lynn Scarff, Global Action Plan, Ballymun

“When it happens the Rediscovery Centre will ensure that Ballymun is at the forefront of waste recycling in Ireland.”

Sarah Miller, Development Manager, Rediscovery Centre Ballymun

1

How is Ballymun becoming more environmentally sustainable?

Ballymun Regeneration Ltd invited Global Action Project (GAP) into Ballymun to show how environmental actions can make a difference to how people live their lives. BRL provide funding for GAP to run environmental action teams for individuals, school children and projects.

Environmental action teams cover issues such as waste management, sustainable, transport, energy and water use, promoting responsible consumption and fair trade and environmental safe products.

GAP also promotes horticulture through gardening action teams and community garden projects in schools.

Many schools in Ballymun have achieved or are seeking green flag status since starting to work with

GAP in September 2002. In after-school projects local children are also involved in exchanging recyclables for Eco points that can be used in exchange for fair trade, environmental and educational products.

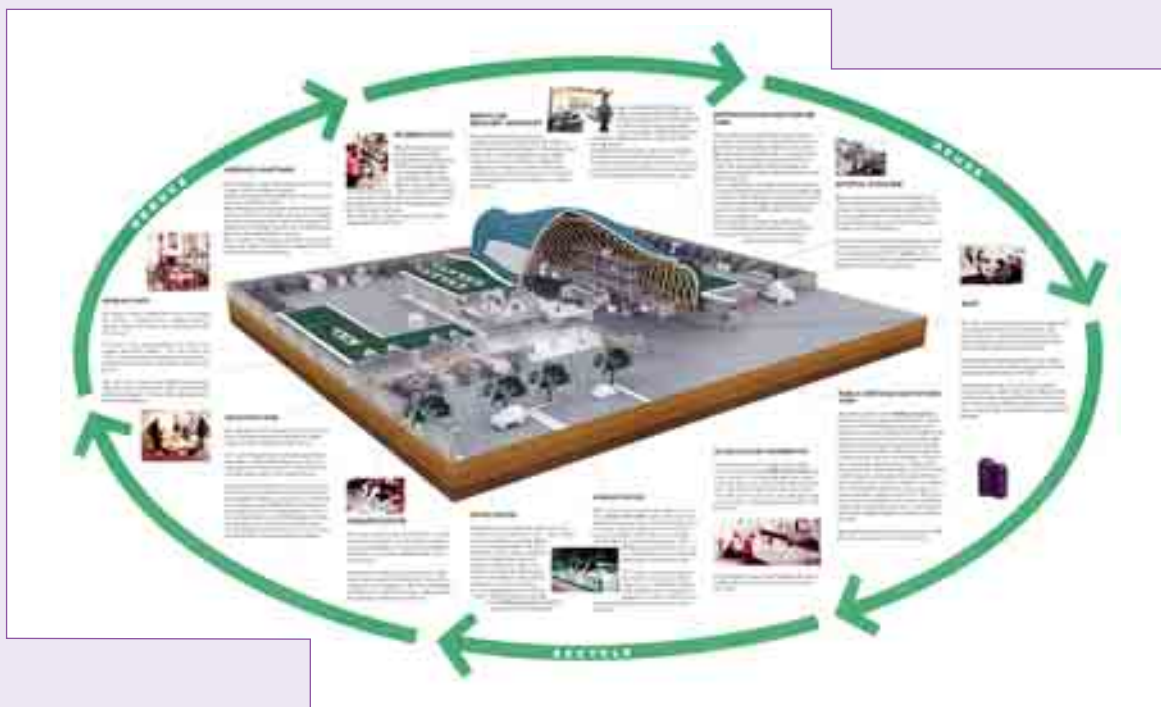
GAP is undertaking an awareness programme in relation to Dublin City Council’s green bins by helping people to understand the importance of co-operating with the city’s waste management strategy by using the green bins correctly. GAP carries out audits of usage of the green bins and also works to increase usage of local bring centres.

People who wish to become involved in one of the community environmental projects can contact GAP by phoning 01 862 5846 or visiting www.ballymun.info.

What is the Environmental Rediscovery Centre?

BRL has a plan for the development of a centre of excellence for waste recycling in Ballymun. In December 2004 a Development Manager was appointed to ensure that this centre becomes a reality. The Ballymun Rediscovery Centre will be

the main recycling centre in Ballymun where recyclable goods are not only redistributed but are recovered, reused and redesigned. Ideally the centre will have visitor facilities, artist and craft workshops, an educational centre and café.



Proposed Rediscovery Centre

HEALTH & SAFETY

3

How will residents know when building work is starting in their area?

People should get plenty of advance notice of building work starting in an area. Ballymun Regeneration Ltd will keep residents informed of major construction work through the monthly newsletter. This will give people plenty of advance

notice; at least two months. In addition two weeks before work starts an Advance Warning Notice leaflet will be delivered to all the homes which BRL think are likely to be closely affected.

4

What types of hazards can be created by demolition and construction sites?

Construction sites create hazards not only for the construction workers, but also for the public who move around the site or who live nearby. The general public must be protected from the hazards associated with construction work. Examples of the types of hazards created include:

- :: Movement of plant and equipment into and off the site
- :: Changes to surface levels at the site entrances
- :: Excavations, holes and trenches to divert services to the site

- :: Protruding nails, falling material and debris
- :: Dust clouds
- :: Hazardous substances
- :: Noise and vibration
- :: Site visitors and additional vehicular traffic, site staff and deliveries



Demolition of Pearse Tower (2004)

Is anything being done to increase health & safety in the area?

From the beginning Ballymun Regeneration Ltd has taken health and safety issues very seriously and as a result a special five member health and safety management team was established headed up by a health and safety professional John

Rizzolo. In addition to his five member team, two health and safety monitors patrol the area regularly to identify public safety issues and bring them to the notice of the relevant parties.

During what hours is building and demolition work allowed to take place?

Standard working hours for contractors run from 8 a.m. to 6 p.m. Monday to Friday, and 9 a.m. to 1 p.m. on Saturdays. Work should not occur outside these times except with special permission from the local authority. On the rare occasions

when contractors need to work outside standard working hours local residents will be notified in advance where it is considered that the work will interfere with their peace and quiet.

Can members of the public report suspected unsafe conditions?

People are asked to take note of any suspected unsafe or unhealthy conditions and report these concerns to the site management at the site office where their report should receive a prompt response.

If this does not seem to have made a difference or the response is unsatisfactory people, should then contact the BRL Health & Safety Team, by phoning 01 222 5660 or calling into BRL at the 3rd floor in the new Ballymun Civic Centre.



Are extra steps taken during school holidays?

All building sites must be fenced off by law and in addition in Ballymun, all sites are patrolled around the clock by security staff to prevent unauthorised people entering sites and also to guard the construction companies' equipment and work against theft and vandalism.

To keep streets as safe as possible BRL tries to ensure that site deliveries by heavy machinery are made outside school starting and finishing times, especially on sites near schools. For the last few years BRL engaged Wardens to provide additional

support to the existing the project's existing Health & Safety monitoring team in ensuring greater safety of school children during school holidays and alerting young people to the dangers of building sites. The project has also organised an extensive range of summer diversion programmes to provide sports, art and entertainment for children and young people during school holidays. These have helped to divert attention away from buildings works, particularly infrastructural works which are more difficult to isolate and fence off than housing or building sites.





SECTION 6

ARTS AND CULTURE

“Through the regeneration project local people in Ballymun, with or without previous experience in the arts now have a great opportunity to become involved in the many Breaking Ground arts initiatives funded through the regeneration project. Breaking Ground is very successful and seems to be able to attract people across all age-groups, talents and interests and participants include both individuals and groups.”

Aisling Prior, Artistic Director of Breaking Ground

1

What role does art play in the regeneration process?

The development of high quality public art projects in Ballymun is central to the creation of a positive image of the area both to outsiders but also to the community within Ballymun. Breaking Ground a “per cent for art” project is funded through the regeneration project and is specifically seeking to engage local schools, artists and art groups in art programmes in Ballymun. Breaking Ground’s Art Programme will help Ballymun to develop a vibrant new identity and add to its diversity and attractiveness, for people considering coming to Ballymun to live, work and invest.

It is also an important way of increasing the local community’s confidence in itself and in its young people. It helps to mitigate the negative images which the media have helped to build up over the years in the minds of local people but also in the minds of people from other parts of the city.

In addition to the Breaking Ground project the regeneration project has been involved in the provision and support of the Axis centre for the arts in Ballymun. This centre will become, in time, the centre for arts in Ballymun, and already has started to develop a reputation for excellence in its drama

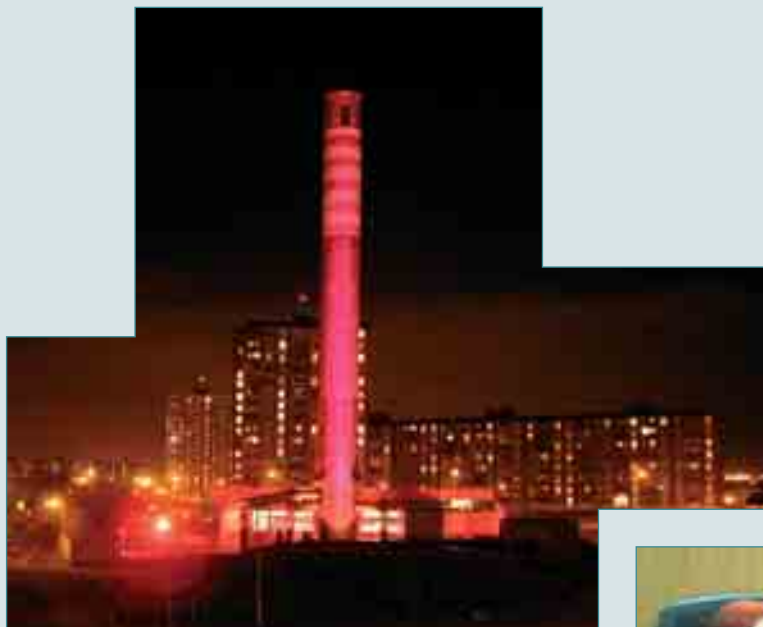
productions. Ballymun has several well know musicians and bands who are associated with the area and Axis has a music recording studio which will ensure that this aspect of the arts in Ballymun continues.

Other regenerated areas in major cities have found that by creating places for artists to live and work formerly derelict areas can become popular and successful, adding an interesting dynamic to the life of the community and again importantly changing perceptions and attitudes in the area. BRL are currently examining a proposal to create ten residential studios which practising local or visiting artists can rent and where there will be an exhibition space as well as studios where artists can work.

Have any art projects begun?

Breaking Ground was launched on St. Valentine's Day 2002 with 4,300 watts of pink and red lights lighting up the "Boiler-house chimney". The concept for the illumination was the idea of internationally renowned artist, Andrew Kearney.

Since then an amazing variety of submissions has been received from individuals and groups from Ballymun, the rest of Ireland, France, Romania, Holland and the USA.



What types of art commissions were undertaken?

Many of the Breaking Ground art projects were undertaken by artists working with local projects and groups including St Margaret's Traveller Women's Group, BRYR, the St Joseph's Wind Band, the Holy Spirit National School, Tierney Writing group but there were also print making and bronze casting workshops as well as more traditional art commissions for art in public places.

Most of the Breaking Ground Phase 1 projects are either complete or nearly finished.

One important phase 1 project that is still underway is Jochen Gerz's "amaptocare" project. This project involves the donation by people of trees which will be planted in Ballymun. A map

sculpture in the central plaza will show where all the donated trees are located and in addition each tree planted as part of the amaptocare project will have a marker to show what the tree means to the person who donated that tree to Ballymun.

People wishing to take part and so far more than 700 trees have been donated can email amaptocare@hotmail.com for information or by phoning 01 883 2110.

For further information on current projects and future art projects, people should contact Breaking Ground at 01 883 2173.



“Ballymun’s Community Archive is a model for other communities who might also engage in recording aspects of their history.”

Deirdre Ellis-King, Dublin City Librarian

4

What is a community archive?

Since it was founded Ballymun has had a strong sense of its own identity and has always been proud of its community spirit.

A team of historians were asked to work with the local community to produce both a written and an oral history of the area as part of a project to record the history of the Ballymun area:

- :: before the flats were built
- :: in the early years of the estate
- :: now that it is undergoing a major regeneration project

The written and oral elements form the basis for the Ballymun Community Archive which was donated to the City Library Service. The archive consists of maps, images and text and can be viewed by the public in the Ballymun Library.

Many local people donated photos and documents during the course of the original history project but the archive can be added to and will become an even more important asset if it continues to grow and develop. One outcome of the original oral history project was that an Oral History Association was set up in Ballymun.

NCI are providing on going training in oral history recording techniques to the association or alternatively people can contact BRL’s archivist and record manager if they wish to submit documents or photos for the community archive.

People can contact Michele Ryan at the National College of Ireland by phoning 01 449 8608.

SECTION 7

DIRECTORY OF SERVICES

BRL Housing Allocation Team

The Allocations Team will work with tenants who are being assigned a new home. To enquire about housing allocations and updates call 01 222 5600.

Axis Arts Centre

For details about Axis art programmes phone 01 883 2100 or visit the Axis centre.

Ballymun Community Law Centre

For legal advice and information call to 34 Shangan Road or phone 01 862 5805.

The Ballymun Neighbourhood Council

Office in the Axis centre Ballymun Main Street or phone 01 883 2154.

Ballymun Regeneration Ltd

For more detailed information on any aspect of the regeneration, visitors can drop into BRL's offices, email brl@brl.ie or telephone 01 222 5660.

Breaking Ground Arts Project

Art projects for the community. For further information contact Breaking Ground's artistic director, Aisling Prior at 01 883 2100 or email aisling.prior@axis-ballymun.ie

Dublin City Council's Area Office

Located in the new Civic Centre on the Ballymun Main Street. Telephone 01 222 5610.

Employment Opportunities

If you want further information about local labour initiatives, you can contact Mary Woolhead on 01 222 5618.

Global Action Plan (GAP)

Community environmental projects and recycling initiatives. If you would like to know more or get involved, call 01 862 5846.

Health and Safety

John Rizzolo, BRL Project Health & Safety Team Leader, 01 222 5660.

Housing Opportunities Register

If you wish to register for housing options call Mary Woolhead on 01 222 5618

infoLink Dublin North West Directory

The most comprehensive listing of community, voluntary and statutory services in Dublin 7, 9 and 11 with 2,000 entries covering everything from youth clubs to childcare. The directory is available online at www.dublin.ie/infolinkdubnw and will be published in book format towards the end of 2004.

Mediation Ballymun

Offers help to people trying to solve disputes without using legal action. The service has offices at 42 Shangan Road, Ballymun. The mediation co-ordinator can be contacted on 01 862 5866, Monday to Thursday, calls returned within 24 hours.

National College of Ireland (NCI) certificate courses:

For information on these and other NCI courses, contact Michele Ryan on 01 449 8608.

- :: Housing Transition Programme
- :: Oral History Project: Community Research
- :: Committee Effectiveness Skills
- :: Active Citizenship Local Development
- :: Parents in Education
- :: Computer Fundamentals
- :: Discovering University Programme

North West Childcare Resource Centre

The service will help parents choose between local childcare options and will also support childcare providers. Contact 01 842 3612 for more information.



Your Plan - Your Future



Dublin City
Baile Átha Cliath



NATIONAL DEVELOPMENT PLAN

Funded by the Irish Government under the
National Development Plan, 2000 – 2006.



BALLMUN REGENERATION LIMITED (BRL)
Civic Centre, Main Street, Ballymun, Dublin 9

Tel: 01 222 5660 Fax: 01 842 1443
Email: brl@brl.ie Website: www.brl.ie