



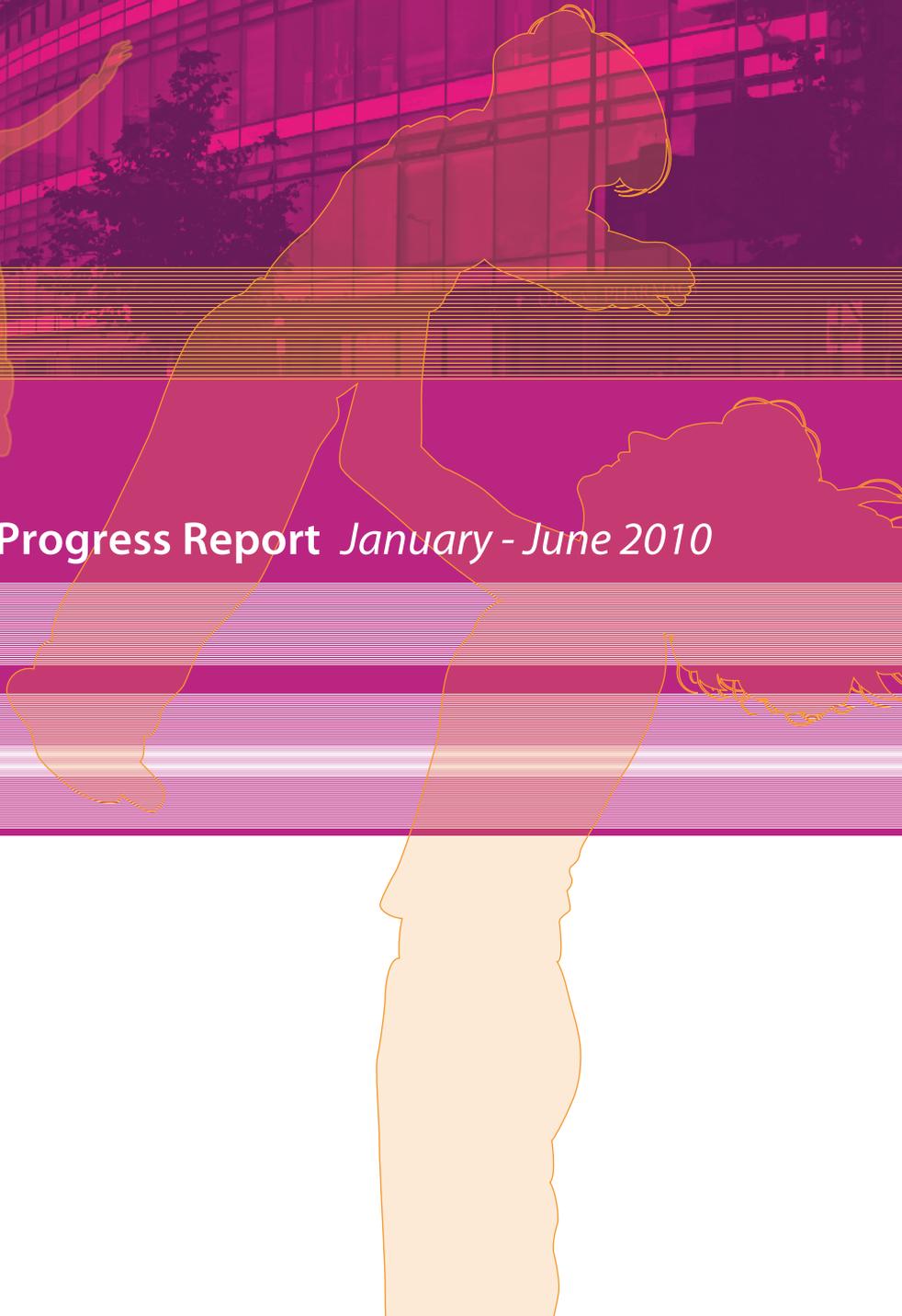
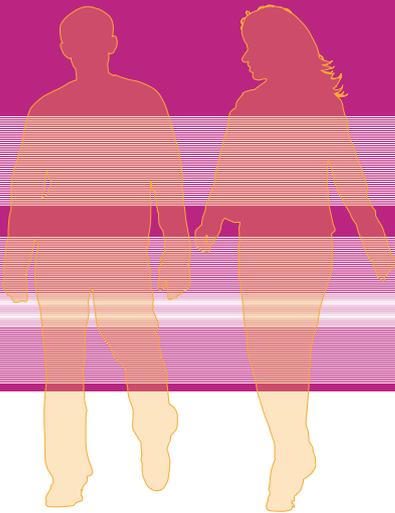
Dublin City Council  
Comhairle Cathrach Bhaile Átha Cliath



# Safer Ballymun

## A community-safety strategy

Progress Report *January - June 2010*







## Safer Ballymun Progress Report (January to June 2010)

The first half of 2010 has been an active period for Safer Ballymun. A key focus was on advancing Safer Ballymun's commitment to tackling substance misuse in the area – one of the seven main goals of the Community Safety Strategy. Over the past year Safer Ballymun has been working with the Ballymun Local Drugs Task Force on the development of a community alcohol strategy for the area. Following extensive consultation *A Road to Change – Ballymun Community Alcohol Strategy* was launched on June 24<sup>th</sup> by Minister Pat Carey TD. At the launch Minister Carey announced that he would designate Ballymun as a national pilot area for combating alcohol-related harm at a community level. Looking ahead, Safer Ballymun and the Ballymun Local Drugs Task Force will now focus on working with the other partners involved in the Strategy on its implementation.

### Tackling Substance Misuse

- ***Ballymun Community Alcohol Strategy*** - On June 24<sup>th</sup>, 2010 Minister Pat Carey officially launched the Ballymun Community Alcohol Strategy. The Strategy seeks to reduce the amount of harm caused by alcohol use in the Ballymun area. The project was initiated and developed by the Ballymun Local Drugs Task Force and Safer Ballymun and follows over a year of consultations with local people, community leaders, statutory organisations, political representatives and local alcohol retailers.

### Targeting Crime and Promoting Public Order

- ***Operation Block*** – A new policing operation, 'Operation Block', commenced in January 2010 in the Ballymun area. This operation was initiated to concentrate on dealing with issues of anti-social behaviour, public order, criminal damage, public drinking and drugs related offences. The operation was focused on the area around the partially de-tenanted flat blocks on Coultry Road.
- ***Policing in Parks*** – In Q1 and Q2 Ballymun Garda emphasised the importance of policing in local parks. Prior to the opening of Poppintree Park Phase 1, An Garda Síochána liaised closely with DCC and BRL on security measures for the new park. There is also an ongoing inter-policing District liaison between Garda management and personnel from Ballymun and Finglas Garda stations in relation to Poppintree Park.

### Collaborative Structures

In the lead up to the opening of Poppintree Park Phase 1, the Safer Ballymun agency partners have focussed on working with the community to ensure that all local parks remain safe leisure spaces in the area. The Safer Ballymun Steering Group has initiated strategies that encourage both the enhancement of park maintenance and security, and improvement in the levels of community ownership.

- ***'Park Watch'*** – In Q2 a specific initiative in relation to the newly opened Poppintree Park was established, called 'Park Watch'. This group which comprises local councillors, representatives from An Garda Síochána, Dublin City Council, Safer Ballymun and three key residents associations will meet on a regular basis. Safety in the park will be top of their agenda.



- **Ballymun Parks Activities Programme** - To maximise the use of local parks, the BRL Social regeneration team in conjunction with Dublin City Council, An Garda Síochána, and local community groups organised a number of activities and events in all of the Ballymun parks over the summer months. A copy of the *Ballymun Parks Activities Programme* was distributed to every household in Ballymun.
- **Safer Ballymun Steering Group**- The Agency Steering Group continue to meet on a regular basis and the level of co-operation between An Garda Síochána, DCC, BRL and the community remains at a very good level. In Q2 the steering group introduced the use of visual impact statements at public meetings as a way to better communicate and demonstrate the results achieved through the partnership.

### Communicating Positively

- **Safer Ballymun Website** – In Q2 work commenced on the development of an official website for Safer Ballymun. The website is scheduled to be complete this summer.
- **CAFTA Housing Transition Programme** – The Safer Ballymun Coordinator and the Ballymun Community Policing Unit led by Insp Andrew Watters delivered a comprehensive module on community safety for the CAFTA Housing Transition Programme. The programme educates residents about the regeneration project and offers them support during the phases of transition. The current programme focuses on residents who will not be moving for a few years. In Q1 and Q2 residents living in the flat blocks on Sillogue Road and Balbutcher Lane participated in the programme.
- **Production of Safer Ballymun Newsletter**- the quarterly communication between the Safer Ballymun steering group and local residents, reinforcing the Safer Ballymun brand and keeping local residents informed of developments in relation to community safety was issued in April 2010 (see appendix). It was distributed to every resident in Ballymun.

### Supporting Young People

- **School Watch** – In Q2 Safer Ballymun worked with all of the local schools in Ballymun to develop a campaign called ‘*School Watch*’. The campaign encourages pupils, parents and local residents to report any suspicious activity around school grounds, particularly during evenings, weekends, and summer holidays. Leaflets and posters encouraging everyone to report any suspicious activity around school grounds have been distributed by all the local schools in Ballymun (see appendix). An Garda Síochána has also included ‘*School Watch*’ in the Garda Schools Programme for Ballymun.
- **Garda FAI Midnight Soccer League** – Building on the success of the late night soccer league established last August, Ballymun Gardaí, the FAI and BRL have expanded the initiative to include an evening dedicated to girls and evening soccer tournaments in local parks. A late night summer camp is also being planned for August.



### Cleaner Greener Ballymun

- **Tidy Towns Awards** – Safer Ballymun continued its commitment to a *Safer, Cleaner, Greener* Ballymun through its involvement in the national Tidy Towns competition. The application has been submitted for the national Tidy Towns Awards and judging is underway for the local competition for *Best Kept Garden* and *Best Kept Area*. The Ballymun Tidy Towns Committee also organised a series of fortnightly volunteer neighbourhood clean-up days in April, May and June. Preparations are now underway for the local awards ceremony in September.
- **Cleaner Ballymun Strategy** – In Q2 work commenced on the development of a local strategy aimed at making Ballymun a cleaner place.

### Facilitating Transition

- **Poppintree Park** – In the lead up to the opening of Poppintree Park Phase 1 in July a significant amount of collaborative work has been achieved between Ballymun Gardaí, Finglas Gardaí, BRL, and the DCC Parks and Area offices to ensure that proper safety measures were in place prior to the opening. A significant amount of work was also achieved between BRL and DCC in the negotiation of the taking-in-charge procedures for the new park.
- **CCTV Scheme** – The Safer Ballymun agency partners continue to progress the plans for the installation of an improved CCTV system for Ballymun. BRL received the first instalment of funding from Pobal last December allowing the installation of the system to commence in January. The project is scheduled to be complete by the end of August 2010, with the first cameras coming on stream in July. The new system includes the installation of 42 new cameras and the relocation of the existing DCC system to a centralised control room at Santry Cross.
- **Poppintree Neighbourhood Estate Office** – The Poppintree Estate office opened its doors to the public in Q1 2010. Based out of the newly built Poppintree Community Centre, the office provides a full housing service and is open five days a week from 9.30am to 1pm. Other satellite services by the local health nurse and the Ballymun Community Law Centre will also be offered out of the office on a regular basis.

Towards a Safer Community					
Objectives	Actions	Responsibility	Timeframe	Performance Indicators	Current Status
1.1 To develop a coordinated approach to community safety	Invite key agencies to contribute to the development and implementation of the strategy via representation on steering group	Safer Ballymun steering group	Oct 08	Representative appointed from Health Service Executive, School Principals' network and Local Area Drugs Task Force	<ul style="list-style-type: none"> <li>Representative appointed from BLDTF.</li> <li>Ongoing co-operation with Trinity Comprehensive Secondary school and some primary schools.</li> <li>HSE representation provided as required. Currently HSE involvement in special committee on persistent youth re-offending</li> </ul>
	Appoint community representative to steering group to liaise with local forum representatives and residents	Safer Ballymun steering group	Oct 08	Community representatives appointed	<ul style="list-style-type: none"> <li>Antoinette Doyle, Theresa Lydon, and Carina Wrafter appointed as Community reps on Strategy Implementation Steering group.</li> <li>Currently assisting in review of strategy</li> </ul>
1.2 To ensure that an adequate structure is in place to deliver a community safety strategy	Resource implementation of strategy with appropriate resources, including the appointment of a coordinator, administration, facilitation, data analysis and communication	All partners and other relevant statutory funding bodies	Oct 08	Appropriate resources allocated	<ul style="list-style-type: none"> <li>Part-time administrator appointed by DCC.</li> <li>Co-ordinator started in Jan. 2009 employed by BRL</li> </ul>
	Seek designation of Safer Ballymun as a local community-safety forum under the North-West Area joint-policing committee	Implementation steering group	Ongoing	Recognised as local policing forum as per legislation	<ul style="list-style-type: none"> <li>Recognition received October 2009</li> </ul>
	Continue to hold Safer Ballymun Forum meetings on a regular basis	Facilitator	Ongoing	Public meetings held and aligned with joint-policing committee quarterly meetings	<ul style="list-style-type: none"> <li>Public meetings held every six weeks.</li> </ul>
	Circulate minutes of all public meetings to attending members of Safer Ballymun Forum and joint-policing committee	Coordinator	Ongoing	All minutes taken and circulated	<ul style="list-style-type: none"> <li>Minutes circulated 10 days prior to all public meetings.</li> </ul>
	Report quarterly to North-West Area joint-policing subcommittee	Coordinator	Quarterly	Four reports presented	<ul style="list-style-type: none"> <li>Quarterly reports presented to NWA joint-policing sub-committee.</li> </ul>

	Assign neighbourhood wardens to each neighbourhood	Dublin City Council	As neighbourhood and community centres open.	Wardens assigned	<ul style="list-style-type: none"> <li>Following review, consolidated into 'working' Warden service.</li> </ul>
	Assign Community Garda to each neighbourhood	An Garda Síochána	As neighbourhood and community centres open.	Community Garda assigned	<ul style="list-style-type: none"> <li>Community Garda working in all neighbourhood areas.</li> </ul>
1.3 To involve Ballymun citizens in the implementation of the community-safety strategy	Inform residents about the community-safety strategy via comprehensive communication plan including forums, residents associations and other groups. Keep all local public representatives informed of Safer Ballymun activities	Coordinator	Sep 07	Communication plan drawn up and reviewed by the steering group. All public representatives are on the mailing list	<ul style="list-style-type: none"> <li>Information disseminated to residents and public representatives through newsletters, public meetings, and web page.</li> <li>Local public representatives also informed through reports to North West Area Joint Policing Committee.</li> </ul>
	Invite residents to attend Safer Ballymun meetings via community representatives and other communication channels	Coordinator	Ongoing	Maintain current levels of attendance at meetings	<ul style="list-style-type: none"> <li>On average 70 people attended each meeting.</li> </ul>
	Review the impact of the Safer Ballymun Community-Safety Forum with residents annually	Implementation steering group	2008	Evaluation reports produced	<ul style="list-style-type: none"> <li>Community Safety Strategy currently under review.</li> <li>Revised Strategy to be complete in Q3 2010.</li> </ul>
1.4 To promote a clean, green local environment and to cultivate a sense of pride of place among citizens of Ballymun	Continue to implement the graffiti-removal programme	Dublin City Council	Ongoing	Zero tolerance of graffiti in Ballymun	<ul style="list-style-type: none"> <li>Programme ongoing and working with Parks Superintendent.</li> <li>Continue to remove abusive or offensive graffiti within 24 hours of being reported.</li> </ul>
	Ensure that developers maintain sites properly and that rubble is removed	Ballymun Regeneration Ltd	Ongoing	Sites inspected regularly	<ul style="list-style-type: none"> <li>Clearing of sites ongoing under supervision of BRL Health &amp; Safety Dept.</li> </ul>

	Involve residents in establishing "friends of the park" project	Dublin City Council Community-Development Officer	Ongoing	Programme implemented annually	<ul style="list-style-type: none"> <li>'Friends of Park' pilot continuing in Coultrey Green, Whiteacre Park &amp; Sillogue Green.</li> <li>'Park Watch' group established for Poppintree Park.</li> </ul>
	Organise national conference highlighting the benefits of safe, clean, and green local environments	Ballymun Regeneration Ltd, Dublin City Council	Jun 07	Conference held June 2007	<ul style="list-style-type: none"> <li>Conference Held June 2007</li> </ul>
	Implement a local anti enviro-crime pilot project	Ballymun Regeneration Ltd, Dublin City Council	Jun-07	Pilot project implemented and evaluated	<ul style="list-style-type: none"> <li>Anti-enviro crime events held annually in conjunction with Safer Ballymun Week</li> </ul>
	Develop a Provision of Local Environmental Services document	Dublin City Council	Mar 08	Plan devised	<ul style="list-style-type: none"> <li>Comprehensive environmental services plan in place.</li> </ul>
	Devise a Support Environmental Plan complementing Dublin City Council services' provision	Ballymun Regeneration Ltd	Mar 08	Supporting complementary plan devised	<ul style="list-style-type: none"> <li>Work commenced on the development of local Cleaner Ballymun strategy.</li> </ul>
1.5 To ensure that good practice guidelines and initiatives in housing management are implemented	Provide local area outreach services once weekly to each neighbourhood centre	Dublin City Council	As neighbour hood centres open	Services in place	<ul style="list-style-type: none"> <li>Coultrey and Poppintree neighbourhood centres open.</li> <li>Sillogue neighbourhood centre scheduled to open in Q3 '10.</li> <li>Shangan centre scheduled to re-open in Q3 '10.</li> </ul>
	Develop a neighbourhood agreement for each area	Dublin City Council	2008	Agreements written	<ul style="list-style-type: none"> <li>Under review</li> </ul>
	Encourage harmonious community relations by allocating tenancies strategically	Dublin City Council Housing Manager	2007	Allocations strategy in place	<ul style="list-style-type: none"> <li>Allocations protocols adhered to.</li> </ul>
1.6 To develop a preventative strategy on anti-social behaviour in local-authority housing management	Initiate transition housing for the mentoring and development of Ballymun tenants in need of assistance	Dublin City Council	Ongoing	Numbers of tenants in transition housing	<ul style="list-style-type: none"> <li>Change of strategy: tenants supported through 'Second Chance' housing programme</li> </ul>
	Continue to maintain support of interagency networks for young people at risk	Dublin City Council and Interagency	Ongoing	Number of ongoing cases	18 cases
	Host case conferences with appropriate agencies for tenants at risk	Dublin City Council and Interagency	Ongoing	Numbers of case conferences carried out for tenants at risk	6 case conferences carried out



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	Continue to promote “Second Chance” housing programme in collaboration with other agencies to support tenants in rehabilitation	Dublin City Council and Interagency	Ongoing	Numbers of tenants supported through “Second Chance” housing	5 new tenants engaged in ‘Second Chance’ housing programme.
	Host satellite services in neighbourhood centres, e.g., health, education	Dublin City Council and Interagency	Ongoing (2008)	Satellite services established	<ul style="list-style-type: none"> <li>• DCC Social Supports outreach service in place in Coutry neighbourhood centre.</li> <li>• Traveller social supports in place in Poppintree Neighbourhood.</li> <li>• Some HSE and Garda services scheduled to be in place in Q4 '10.</li> </ul>

Targeting Crime					
Objectives	Actions	Responsibility	Timeframe	Performance Indicators	Current Status
2.1 To work with other agencies in partnership to reduce crime	Identify levels and patterns of crime and develop and implement appropriate responses	An Garda Síochána, Dublin City Council, Ballymun Regeneration Ltd	Ongoing	Actions successfully implemented	<ul style="list-style-type: none"> <li>Twice weekly bulletins produced by CI Officer</li> <li>Garda Síochána Analysis Service – produces weekly crime analysis reports</li> <li>Increased use of Housing Miscellaneous Provisions Act – possible eviction etc.</li> <li>Installation of new CCTV system in progress.</li> <li>Specific operations to target Burglary, Theft from Person.</li> <li>High Visibility Armed Unit Checkpoints.</li> <li>Participate in regular walkabouts of hotspot areas.</li> </ul>
	Continue to maintain membership of Safer Ballymun forum	An Garda Síochána	Ongoing	Attendance at steering group and public meetings	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>
2.2 Develop a local Community Policing model	Increase numbers of Garda on foot patrol in Ballymun	An Garda Síochána	Ongoing	Increased public confidence in Garda presence	<ul style="list-style-type: none"> <li>Community Policing Unit is now 2 Sgts and 12 Gardai working on high visibility foot patrols.</li> <li>Additional 8 Garda members trained for Pedal Cycle Patrols.</li> </ul>
2.3 To promote the concept of crime prevention in the community	Continue the Garda public-attitudinal survey “Getting Closer to the People”	Community Garda	Ongoing	Positive customer satisfaction	<ul style="list-style-type: none"> <li>To be conducted in Q3 '10 during Safer Ballymun Week.</li> </ul>
2.4 To promote the concept of crime prevention in the community	Deliver presentations on crime prevention and security by crime-prevention officer	Crime-Prevention officer	As programme requires	Raised awareness re crime-prevention and security	<ul style="list-style-type: none"> <li>Divisional Crime Prevention Officer delivering presentations and security advice to organisations / interest groups.</li> <li>Presentations delivered to Marewood Court senior citizens every 2 months.</li> </ul>



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Maintain Garda crime-prevention input into Housing Transition programme	Community Garda	Ongoing	Raised awareness re crime prevention and security	<ul style="list-style-type: none"> <li>4 crime prevention presentations given through Housing Transition programme.</li> </ul>
Supply each home in Ballymun, in particular new residents, with crime-prevention and home-security information	Community Garda	Regularly	All homes supplied with relevant information	<ul style="list-style-type: none"> <li>Distributed through Housing Transition Programme.</li> </ul>
Organise safety-information workshops in collaboration with neighbourhood centres.	Community Garda	Three times yearly	Numbers of workshops carried out	<ul style="list-style-type: none"> <li>Regular workshops held in the Sillogue neighbourhood centre.</li> <li>Presentations delivered in neighbourhood centres through CAFTA Housing Transition Programme</li> </ul>
Commission regular articles for Safer Ballymun newsletter on safety and security	Implementation steering group	Ongoing	Articles published in newsletter	<ul style="list-style-type: none"> <li>On-going development of newsletter articles.</li> <li>Newsletter completed in Apr. '10</li> </ul>
Increase Community Policing Units/Community Relations school-talks programme by 10% in primary and secondary schools in area	Community Garda	Ongoing	Numbers of local school talks given	<ul style="list-style-type: none"> <li>Schools Programme on weekly basis, Community Gardai and Juvenile Liaison Officers.</li> <li>Garda delivered 3 programmes on Crime in "Youth Reach"</li> <li>Presentations on bullying delivered to Secondary Schools.</li> </ul>

2.5 To focus on and reduce levels of serious crime	Reduce levels of burglary, firearms, robberies and car theft by 2%, in line with Garda key performance indicators	An Garda Síochána	Ongoing	Achieve targets set in line with local Garda key performance indicators	<p><b>NOTE: figures compare second half of 2010 as against same period in 2009.</b></p> <ul style="list-style-type: none"> <li>Burglary down 16.5%</li> <li>Possession of Firearms up from 1 incident to 5 incidents</li> <li>Discharge of Firearms up from 0 to 1 incident</li> <li>Theft from Person down – no change</li> <li>Robbery from the Person down 5%</li> </ul> <p><b>(Note: all figures provisional – subject to quarterly CSSO verification)</b></p>
	Increase number of seizures of illegal drugs by 5%.	An Garda Síochána	Ongoing	(same as above)	<p><b>NOTE: figures compare second half of 2010 as against same period in 2009.</b></p> <ul style="list-style-type: none"> <li>Sale/ Supply of Drugs detections up 52%</li> <li>Simple Possession of Drugs detections up 87%</li> </ul> <p><b>(Note: all figures provisional – subject to quarterly CSSO verification)</b></p>
	Reduce incidents involving use of firearms by at least 2%	An Garda Síochána	Ongoing	(same as above)	<ul style="list-style-type: none"> <li>Discharge of Firearms – up from 0 to 1 incident</li> </ul>
	Increase number of firearms seized by 2%	An Garda Síochána	Ongoing	(same as above)	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>
	Maintain current high level of detection	An Garda Síochána	Ongoing	(same as above)	<ul style="list-style-type: none"> <li>Detection rate for the period 1.1.10 to 30.6.10 was 59%</li> </ul>
	Increase number of detections for sale/supply of alcohol to underage persons by 5%	An Garda Síochána	Ongoing	(same as above)	<ul style="list-style-type: none"> <li>89 inspections of licensed premises conducted and no detections for the sale/supply of alcohol to underage persons was recorded.</li> </ul>
	2.6 To support people who become victims of crime.	Increase number of letters sent to “Victims of Crime” by 20%	An Garda Síochána	Ongoing	Increase number of Garda referrals to victims of crime



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					ALL Victims of Crime receive relevant letters IMMEDIATELY after incident / crime
2.7 Develop a youth strategy to advance appropriate Garda services for children and young people	Increase supervision of high-risk offenders	Juvenile Liaison Officer	Ongoing	Security measures put in place	<ul style="list-style-type: none"> <li>• “B.E.S.T. YOUTH” Garda Youth Diversion Project in place.</li> <li>• Ongoing case management of high risk juvenile offenders in courts.</li> </ul>
	Carry out assessment of Garda youth-related services within Ballymun district	Juvenile Liaison Officer	Ongoing	Assessment carried out	<ul style="list-style-type: none"> <li>• Assessment ongoing.</li> </ul>
2.8 To participate in comprehensive CCTV system development and implementation	Put in place arrangements to facilitate CCTV slave systems in collaboration with local authority	An Garda Síochána	On completion of Garda new Headquarters in Ballymun	Reduction in crime levels in CCTV-monitored areas	<ul style="list-style-type: none"> <li>• Working in partnership to ensure that CCTV system is operational in August 2010.</li> </ul>

Promoting Public Order					
Objectives	Actions	Responsibility	Timeframe	Performance Indicators	Current Status
3.1 To review the levels and patterns of crime, disorder and anti-social behaviour	Convene regular inter-agency meetings	Implementation steering group	Ongoing	Numbers of meetings held	<ul style="list-style-type: none"> <li>Ongoing interagency liaison taking place through steering group, agency working group, and walkabouts.</li> <li>15 Meetings held</li> </ul>
3.2 To challenge and control public disorder through a multi-agency approach	Consider the appointment of a data analyst to collect data and analyse incidents of public disorder	Implementation steering group	January 2008	Data analyst appointed	<ul style="list-style-type: none"> <li>Change of strategy</li> </ul>
	Increase number of public-order “hot spots” identified at District level by 2%	An Garda Síochána	Ongoing	Public-order “hot spots” identification increased by 2%.	Hotspots under regular surveillance: <ul style="list-style-type: none"> <li>Balcurris Park</li> <li>Shangan Road</li> <li>Coultry Road</li> <li>Sillogue Road</li> <li>Poppintree Parade</li> </ul>
	Increase number of licensed premises inspected	An Garda Síochána	Ongoing	Increase in numbers of premises inspected	<ul style="list-style-type: none"> <li>Inspections ongoing and have increased significantly.</li> <li>89 inspections to licensed premises conducted.</li> </ul>
3.3 To ensure that community policing is at the heart of policing in Ballymun	Increase Community Police numbers by 10% with liaison Gardai to be appointed in new housing estates	An Garda Síochána	Half-yearly	Community gardai appointed	<ul style="list-style-type: none"> <li>Community Police Unit now at 2 Sgts and 12 Gardai.</li> <li>All 12 Gardai have specific area responsibilities and report monthly to Supt / Insp. Watters</li> </ul>
	Maintain regular walkabouts involving An Garda Síochána, Dublin City Council and Ballymun Regeneration Ltd	An Garda Síochána, Dublin City Council, Ballymun Regeneration Ltd	Ongoing	Numbers of walkabouts carried out	<ul style="list-style-type: none"> <li>Interagency walkabouts carried out every month.</li> </ul>
	Maintain weekly contact between local Garda management and Dublin City Council local-area management	An Garda Síochána, Dublin City Council, Ballymun Regeneration Ltd	Ongoing	Maintain current level of contact	<ul style="list-style-type: none"> <li>Ongoing.</li> <li>Contact taking place in person at least weekly with regular telephone contact on issues of concern.</li> </ul>
	Maintain weekly contact between Community Garda and Dublin City Council area offices	An Garda Síochána, Dublin City Council, BRL	Ongoing	(same as above)	<ul style="list-style-type: none"> <li>Ongoing.</li> </ul>



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	Carry out targeted foot patrols in east and west Ballymun on a daily basis	An Garda Síochána	Ongoing	Compliance with Garda Síochána policing strategy	<ul style="list-style-type: none"> <li>• Operation Aim in place - Foot Patrols to provide high visibility presence.</li> <li>• Daily bike patrols targeting parks and other public spaces.</li> </ul>
3.4 To increase public confidence in An Garda Síochána	Increase response time of “Emergency” and “Priority One” calls in Division within 15 minutes, from Division average to 65%	An Garda Síochána	Ongoing	Achieve targets set in line with local Garda key performance indicators	<ul style="list-style-type: none"> <li>• Actively monitored and discussed with all personnel.</li> <li>• Daily / weekly Accountability meetings held.</li> <li>• Inspector appointed to oversee “Response Times”.</li> </ul>
	Increase number of calls answered within 30 minutes to 90%	An Garda Síochána	Ongoing	(same as above)	<ul style="list-style-type: none"> <li>• As above.</li> </ul>
	Nominate a Sergeant in Ballymun Garda Station to ensure availability of “Comment Cards” in public offices	An Garda Síochána	Ongoing	Comment cards in all public offices	<ul style="list-style-type: none"> <li>• “Comment Cards” available in Ballymun Garda Station.</li> </ul>
	Engage in joint-policing committee meetings	Dublin City Council and Garda Síochána Senior-Management Teams	Ongoing	Number of meetings attended	<ul style="list-style-type: none"> <li>• North West Area JPC held each quarter.</li> </ul>

Tackling Substance Misuse					
Objectives	Actions	Responsibility	Timeframe	Performance Indicators	Current Status
4.1 To support the Local Area Drugs Task Force in its implementation of the National Drugs Strategy	To work with and participate in the sub-structures of the Ballymun Local Area Drugs Task Force (LADTF) to implement its strategy (2007-2013)	Interagency	Monthly	Meetings attended	<ul style="list-style-type: none"> <li>Ongoing representation of agencies on LADTF subcommittees.</li> </ul>
	To support the preventative, treatment, rehabilitative and supply-reduction elements of this strategy	Interagency	Monthly	Meetings attended	<ul style="list-style-type: none"> <li>Garda, DCC, BRL, and community representatives on LADTF sub-committees</li> </ul>
	To advocate for the location of a District Court service in the Ballymun area	Implementation steering group	N/A		<ul style="list-style-type: none"> <li>Change of Strategy: District Court now located in Blanchardstown</li> </ul>
4.2 To support agencies in the development of responses in relation to drug and alcohol misuse	Appoint community alcohol strategy coordinator	Implementation steering group	2007	Coordinator appointed	<ul style="list-style-type: none"> <li>To be explored during implementation phase of the Ballymun Community Alcohol Strategy</li> </ul>
	Lead the development of a community alcohol strategy using a public-health approach	Implementation steering group	2007	Strategy developed and being implemented	<ul style="list-style-type: none"> <li>Ballymun Community Alcohol Strategy completed in Q2 '10.</li> </ul>

Supporting Young People					
Objectives	Actions	Responsibility	Timeframe	Performance Indicators	Current Status
5.1 To consult with young people in making Ballymun a safe place	Carry out consultation on regeneration issues with young people	Ballymun Regeneration Ltd	2007	Consultation report produced	<ul style="list-style-type: none"> <li>Report completed</li> </ul>
	Report back to young people results of consultation	Ballymun Regeneration Ltd	May 2007	Presentation to young people carried out	<ul style="list-style-type: none"> <li>Completed and report received.</li> </ul>
	Hold youth conference on regeneration issues	Ballymun Regeneration Ltd	Autumn 2007	Conference held, Report produced	<ul style="list-style-type: none"> <li>Change of strategy: youth consultation to be carried out through alternative programme</li> </ul>
	Implement recommendations from youth conference around community safety	Safer Ballymun steering group	Autumn 2007	Recommendations implemented	<ul style="list-style-type: none"> <li>(Same as above)</li> </ul>
5.2 To find effective mechanisms for young people to achieve ownership of space and areas in Ballymun	Target young people via communication tools such as newsletters	Ballymun Regeneration Ltd	Ongoing	Communication tools developed	<ul style="list-style-type: none"> <li>Newsletters and other informal mechanisms (i.e., presence of plain clothes Garda at community events).</li> </ul>
	Implement street-art programme	Ballymun Regeneration Ltd, Dublin City Council	April-Sept 2007	Programme implemented	<ul style="list-style-type: none"> <li>Ongoing</li> <li>Programme extended to link in with BRL Park Programme.</li> <li>Additional programme of open access play sessions has been organised in 5 local parks for June, July and August.</li> </ul>
	Implement street-games programme	Ballymun Regeneration Ltd, Dublin City Council	April-Sept 2007	Programme implemented	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>
5.3 To improve dialogue between young people and statutory agencies	Liase with school principals with view to mainstreaming young peoples' regeneration programme in schools	Ballymun Regeneration Ltd	Ongoing	Programme mainstreamed	<ul style="list-style-type: none"> <li>Young people engaged through Garda Schools Programme.</li> <li>All local schools engaged through <i>School Watch</i> programme.</li> </ul>
	Review young people's (regeneration) council proposals	Ballymun Regeneration Ltd	2007	Report produced	<ul style="list-style-type: none"> <li>Safer Ballymun Youth Sub-Committee established December 2009.</li> <li>Three meetings held.</li> </ul>
5.4 To ensure that public areas, including parks and playgrounds, are safe for young	Ensure parks and play areas are taken in charge	Dublin City Council, Ballymun Regeneration Ltd	Ongoing	All parks and play areas are taken in charge	<ul style="list-style-type: none"> <li>Poppintree Park due for completion and handover in July 2010.</li> </ul>

people	Coordinate maintenance of parks and playgrounds	Dublin City Council, Ballymun Regeneration Ltd	Ongoing	All playgrounds and play areas are adequately maintained	<ul style="list-style-type: none"> <li>• Taken-in-charge and maintenance programmes ongoing</li> <li>• DCC Parks Supt. based part time in Ballymun area office and regular liaison with BRL.</li> </ul>
	Coordinate cleansing of parks and playgrounds	Dublin City Council, Ballymun Regeneration Ltd	Ongoing	All playgrounds and play areas are adequately cleansed	<ul style="list-style-type: none"> <li>• Taken in charge. Two local people employed under direction of Park's Gardener</li> </ul>
	Promote parental education on safe play via local play strategy	Dublin City Council, Ballymun Regeneration Ltd	2007	Ballymun play strategy implemented	<ul style="list-style-type: none"> <li>• Ongoing liaison with local schools, youth, childcare and after school services.</li> <li>• Programme of activities focusing on water safety and overall play value of Poppintree Park commenced in June '10 and is ongoing.</li> </ul>
	Develop a Ballymun Play Strategy in accordance with Dublin City Council city-wide policy	Dublin City Council, Ballymun Regeneration Ltd	Ongoing	Ballymun play strategy implemented	<ul style="list-style-type: none"> <li>• DCC citywide play plan approved by City Development Board in Q1 '10 and now included in DCC Development Plan.</li> <li>• Work on Ballymun play strategy to commence in Q4 '10.</li> </ul>
	Work in partnership to implement anti-bullying initiatives in schools	Ballymun Regeneration Ltd, Dublin City Council, Health Service Executive, Local schools	2008	Reduction in numbers of cases	School Playground Development programme commenced in Q1 '10
5.5 To involve parents in safe, secure and responsible use of public parks and play areas by their children	Promote parental supervision in public areas, parks and playgrounds via campaign	Ballymun Regeneration Ltd, Dublin City Council, Schools	2008	Increase in numbers of parents supervising their children in parks and play areas	<ul style="list-style-type: none"> <li>• Training session held to assist parents and volunteers in providing open access play sessions in public areas and parks.</li> </ul>
5.6 To support young people to prevent them entering criminal-justice system	Carry out feasibility study on potential for Street Mediation Project	Ballymun Regeneration Ltd	2008	Study carried out	<ul style="list-style-type: none"> <li>• Peer mediation programme piloted in 4 local schools in Ballymun.</li> </ul>
	Implement Garda diversionary project	Juvenile Liaison Officers	2008	Programme implemented	<ul style="list-style-type: none"> <li>• B.E.S.T YOUTH Garda Youth Diversion programme in operation. Official launch held Sept. 2009.</li> </ul>



## Safer Ballymun Community Safety Strategy Progress Report – January to June 2010

	Support activation of restorative-justice programme in Ballymun	Juvenile Liaison Officers	2008	Programme Implemented	<ul style="list-style-type: none"><li>• Ongoing.</li><li>• Mediation co-ordinator in place and liasing with Juvenile Liaison Officers through Mediation Ballymun.</li></ul>
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Communicating Positively					
Objectives	Actions	Responsibility	Timeframe	Performance Indicators	Current Status
6.1 To raise profile of community safety issues in Ballymun	Hold a Safer Ballymun public meeting in line with Joint Policing committee quarterly meetings	Implementation steering group	Ongoing	Reports produced	<ul style="list-style-type: none"> <li>Meetings on-going every six weeks.</li> </ul>
	Issue a Safer Ballymun newsletter three times yearly	Coordinator	Every four months	Newsletters produced	<ul style="list-style-type: none"> <li>Newsletter produced Apr. 2010 (see appendix).</li> </ul>
	Consult with local groups regarding how they can raise awareness of safety issues in their interaction with their clients	Coordinator	Ongoing	Meetings held	<ul style="list-style-type: none"> <li>Meeting held with local groups in Q2 '10</li> </ul>
	Devise an effective communications and marketing strategy to promote Community Safety strategy	Steering group	December 2007	Communication strategy and marketing plan in place	<ul style="list-style-type: none"> <li>To be established in Q4 '10.</li> </ul>
	Advertise Safer Ballymun public meetings in local media, libraries, churches, schools and at Forum meetings	Coordinator	Ongoing	Increased attendance at meetings	<ul style="list-style-type: none"> <li>Meeting attendance average during Q1 – Q2 was 70 people.</li> </ul>
	Produce a “safety in parks” Information pack	Coordinator	2008	Increased use of parks	<ul style="list-style-type: none"> <li>“People Make Parks – Ballymun Parks Activities Programme” produced in Q2 '10</li> </ul>
	Request Community Gardaí to build in specific element on Safer Ballymun in their talks to primary-school students	Community Garda	Ongoing	Modules included	<ul style="list-style-type: none"> <li>Information on Safer Ballymun and School Watch included in Garda schools programme.</li> <li>Increased liaison with Principals Network, Insp / Sgt attend monthly meetings.</li> <li>Specific Gardaí allocated to every school in Ballymun.</li> </ul>
	Devise and deliver a Safer Ballymun presentation, explaining its function, relationships, proposed objectives and outcomes	Coordinator of interagency liaison	Ongoing	Presentation prepared	<ul style="list-style-type: none"> <li>Presentation prepared.</li> <li>Presentations delivered to residents through CAFTA Housing Transition Programme.</li> <li>Presentations delivered to the Board of Directors of the Ballymun Whitehall Area Partnership and Ballymun Older Persons Network.</li> </ul>

6.2 To increase levels of reassurance in community and to reduce fear of crime	Regularly brief community about progress via the Safer Ballymun public meetings	Facilitator	Ongoing	Community confidence increased	<ul style="list-style-type: none"> <li>Ongoing communication via newsletter, public meetings and web page.</li> </ul>
	Develop a programme of local events to build community morale, e.g., local clean-up days, fun days, Community Safety week and “Celebrate Ballymun Week”	Ballymun Neighbourhood Council, Dublin City Council	Ongoing	Increased number of events	<ul style="list-style-type: none"> <li>Programme of summer activities developed and distributed to every household in Ballymun</li> <li>Clean up, planting and fun days held throughout Q1 and Q2 between DCC, the forums, GAP, Tidy Towns and BRL.</li> <li>Around 1000 people participated in the St. Patrick’s Day events.</li> </ul>
6.3 To inform the community of Ballymun about the work of the strategy	Disseminate message through various agreed conduits: <ul style="list-style-type: none"> <li>Ballymun Regeneration Ltd Newsletter</li> <li>Ballymun Neighbourhood Council Newsletter</li> <li>Safer Ballymun newsletter</li> </ul>	Coordinator, Ballymun Regeneration Ltd, Community Garda, Ballymun Neighbourhood Council	Ongoing	Newsletters produced Community Safety Clinics organised	<ul style="list-style-type: none"> <li>Safer Ballymun Newsletter distributed</li> <li>Community safety message disseminated through CAFTA Housing Transition Programme, Crime Prevention workshops and Garda Schools Programme.</li> </ul>
	Community safety clinic in each neighbourhood centre every month			Community safety clinics organised	<ul style="list-style-type: none"> <li>Community Safety/Crime prevention workshops held in Sillogue Neighbourhood Centre every 2 months.</li> <li>CAFTA Housing Transition Programme held in three neighbourhood centres.</li> </ul>
	Give presentations at estate forum meetings	Coordinator	Ongoing	Presentations given to forums	<ul style="list-style-type: none"> <li>Information sharing and updates delivered via forum reps</li> </ul>
6.4 To establish appropriate structures to facilitate effective communication between key agencies	Carry out site visits to public-order “hotspots”	Community Garda, Ballymun Regeneration Ltd, Dublin City Council,	Ongoing	Regular visits and walkabouts taking place	<ul style="list-style-type: none"> <li>Ongoing via targeted interagency walkabouts every month.</li> </ul>
	Carry out walkabouts	Ditto		(same as above)	<ul style="list-style-type: none"> <li>Interagency walkabouts taking place monthly.</li> </ul>

	Hold pre-, mid- and post-Safer Ballymun meetings to facilitate engagement	Coordinator/ Facilitator	Ongoing	Pre-, mid- and post-meetings taking place	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>
6.5 To establish an appropriate feedback structure between community and key agencies	Ensure informal liaison between community and Community Garda, Dublin City Council and Ballymun Regeneration Ltd	Coordinator/ Facilitator	Ongoing	Informal liaison taking place	<ul style="list-style-type: none"> <li>Informal liaison taking place on an ongoing basis</li> </ul>
	Invite all Ballymun residents to Safer Ballymun meetings	Coordinator, Ballymun Neighbourhood Council	Ongoing	Meetings taking place	<ul style="list-style-type: none"> <li>Four public meetings held between in Q1 to Q2 2010.</li> <li>DCC call-out service in place to remind residents of public meetings.</li> </ul>
6.6 To inform work of and to shape agendas of future Joint Policing Committees	Provide regular reports to Joint Policing Committee through nominated representatives	Steering group	Ongoing	Reports presented regularly	<ul style="list-style-type: none"> <li>Reports presented to Joint Policing Sub-Committee via Coordinator</li> </ul>
	Brief Safer Ballymun representatives to Joint Policing Committee re concerns of community	Steering group	Ongoing	Joint Policing Committee briefed	<ul style="list-style-type: none"> <li>Antoinette Doyle elected as community representative for Ballymun to the North West Area Joint Policing Sub-Committee in December 2009.</li> <li>JPC briefed through Coordinator</li> </ul>
6.7 To liaise with other community safety forums in Dublin	Organise a series of exchange visits between Safer Ballymun and other community safety forums	Coordinator	Ongoing	Exchange visits organised	<ul style="list-style-type: none"> <li>2 exchange meetings held</li> </ul>

Facilitating Transition					
Objectives	Actions	Responsibility	Timeframe	Performance Indicators	Current Status
7.1 To ensure that community safety is considered an integral part in planning design and development of new town	Ensure internal security of buildings is addressed during design of all new developments.	Ballymun Regeneration Ltd	Ongoing	Internal security improved in new developments	<ul style="list-style-type: none"> <li>Design brief in development sites include internal CCTV systems</li> </ul>
	Ensure that security of residents is considered in design of new developments	Ballymun Regeneration Ltd	Ongoing	Security of residents improved in new developments	<ul style="list-style-type: none"> <li>Included in all developments</li> </ul>
7.2 To ensure implementation of best-practice management principles by all new private developments within Ballymun	Assign liaison person to provide support to residents in new developments	Ballymun Regeneration Ltd, Dublin City Council	2007	Liaison person appointed	<ul style="list-style-type: none"> <li>Ongoing liaison taking place with Management companies in new developments</li> </ul>
7.3 To ensure integration of area management between Dublin City Council and Ballymun Regeneration Ltd in relation to taking in charge: <ul style="list-style-type: none"> <li>- housing</li> <li>- public lighting</li> <li>- water works</li> <li>- drainage</li> <li>- parks</li> <li>- waste management</li> </ul>	Develop taking-in-charge procedures for services and facilities	Ballymun Regeneration Ltd, Dublin City Council	2007	Procedure developed	<ul style="list-style-type: none"> <li>Agreed protocols in place</li> </ul>
7.4 To ensure that impact of development on individuals and local environment is managed to maximise community safety and quality of life	Deploy adequate resources to support ongoing construction works and impact of site on adjoining environment	Ballymun Regeneration Ltd, An Garda Síochána, Dublin City Council	Ongoing	Decrease in numbers of incidents from building sites (H+S)	<ul style="list-style-type: none"> <li>No Health and Safety incidents from building sites recorded for Q1 to Q2 2010.</li> </ul>
	Ensure regular maintenance of building sites and removal of builders' rubble.	Ballymun Regeneration Ltd	Ongoing	Incidents relating to rubble decreased	<ul style="list-style-type: none"> <li>Relevant areas ongoing</li> </ul>
	Ensure compliance with Health and Safety regulations by builders	Ballymun Regeneration Ltd	EF ongoing	Health and Safety legislation implemented	<ul style="list-style-type: none"> <li>Ongoing site inspections by BRL Health &amp; Safety monitors</li> </ul>
7.5 To ensure that a comprehensive, joined-up CCTV system is put in place	Design, install and monitor centralised CCTV system in collaboration with other partners in steering group	Ballymun Regeneration Ltd, Dublin City Council, An Garda Síochána	2008-2010	Centrally controlled CCTV system, installed by Ballymun Regeneration Ltd and Dublin City Council	<ul style="list-style-type: none"> <li>Poles installed and control room fitted out.</li> <li>System going live in July/August 2010.</li> </ul>

## **APPENDICES**

