



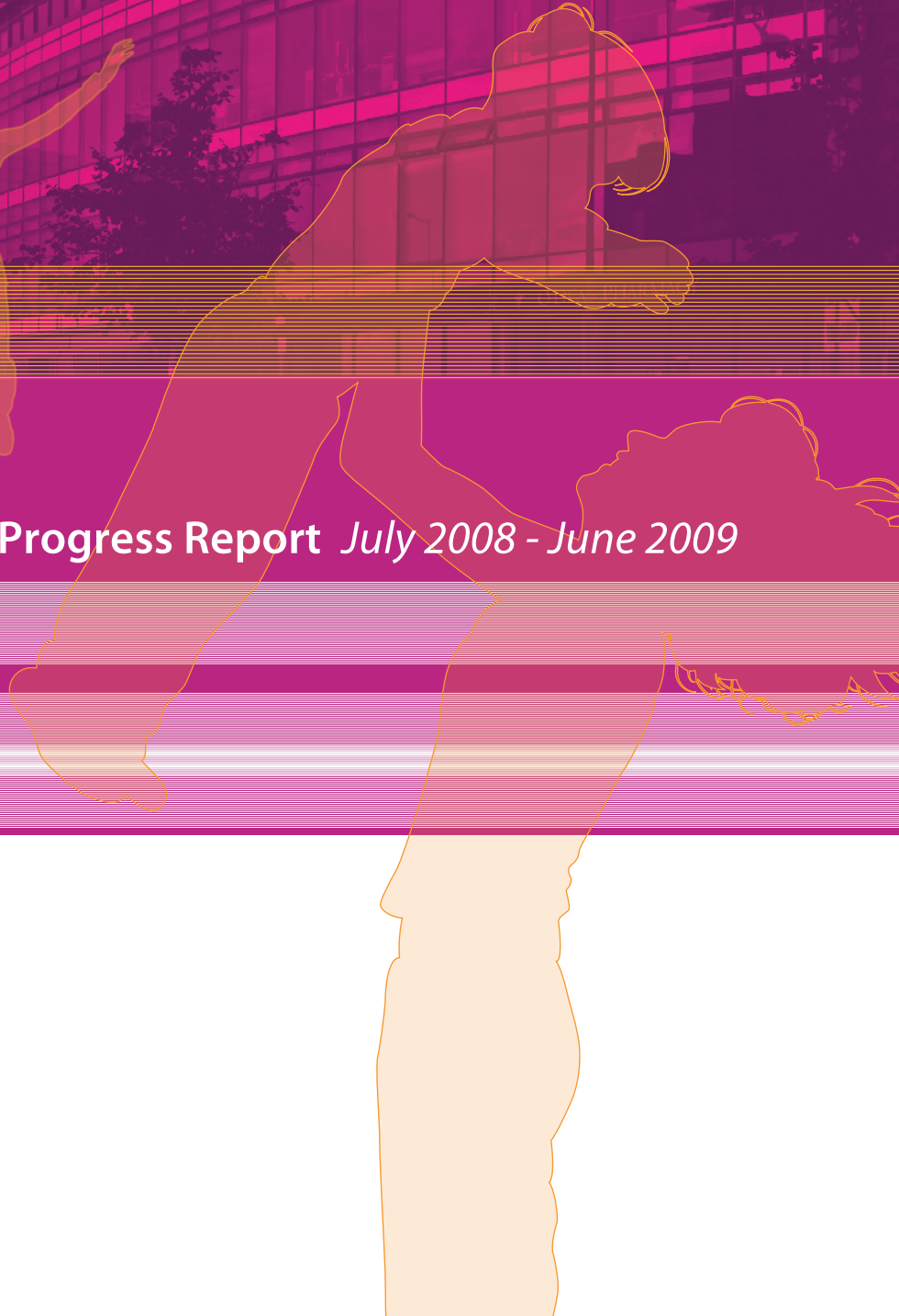
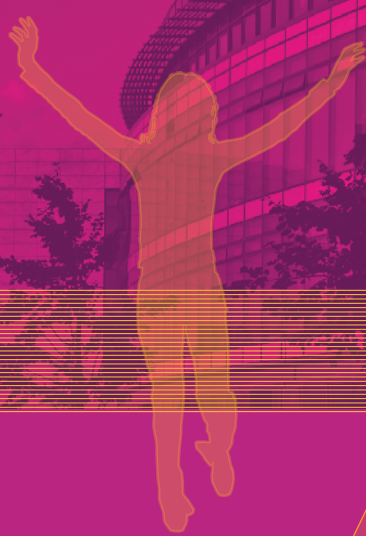
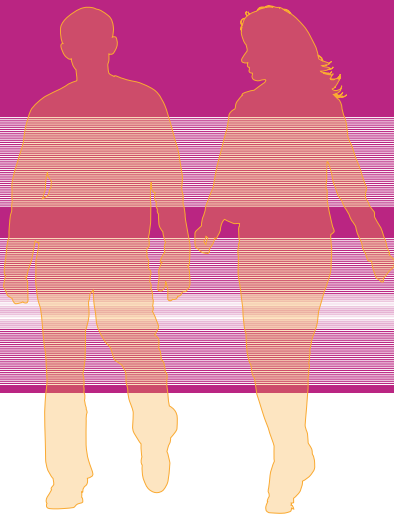
Dublin City Council  
Comhairle Cathrach Bhaile Átha Cliath



# Safer Ballymun

## A community-safety strategy

Progress Report *July 2008 - June 2009*





## Safer Ballymun Progress Report (July 2008 to June 2009)

July 2008 to June 2009 was an active period for Safer Ballymun. Not only did the BRL demolition programme make significant progress but Safer Ballymun attendees and all the residents of Ballymun were very heartened by the opening of the new Garda station, which also featured in the award stakes in the past year, when it received an award for one of the best new buildings in Dublin City Council Northwest area. Opened in August 2008 and built to the highest specifications, it has up-to-the minute policing facilities including a conference room, incident room and criminal intelligence office as well as a meeting room for members of the public and an attractive public office area. Ballymun is now the Garda Divisional Headquarters for the north side of Dublin. The increased Garda presence, allied to the quality of the building and facilities now available, can only be a positive development for the delivery of a policing service working with the other agencies and communities in Ballymun.

July 2008 to June 2009 presented on-going challenges for the Safer Ballymun partnership in relation to anti-social activity in some partially de-tenanted flat blocks and vacant building sites. These interim regeneration conditions are being addressed via a series of actions in relation to policing and estate management.

### **Targeting Crime and Promoting Public Order**

- **Community policing** – An Garda Síochána increased the number of community Garda by four. In total, there are two Sergeants and ten Garda in the Community Policing Unit in Ballymun. In addition to fulfilling a number of mainstream policing functions, their principal role is to work closely with dedicated communities in their assigned area.
- **B.E.S.T. Youth Diversion Programme** - Since 1991 An Garda Síochána has operated Special Projects, which aim to identify young people at risk of involving themselves in criminal/anti-social behaviour. These projects provide a series of intervention and prevention programmes with the objective of having a positive effect on the lifestyle of young people and assisting them in avoiding future criminal behaviour. In partnership with Ballymun Educational Support Team – “B.E.S.T”, based at Geraldstown House, a Garda Youth Diversion Project - “B.E.S.T YOUTH” has been established and will be officially launched on September 24<sup>th</sup> 2009. A comprehensive program of events is in place for 2009 that includes areas such as health related fitness, road safety, issues based workshops, work based skills, community initiatives and awareness of impact of gun/knife crime. The project has a full time Project Co-ordinator and a Youth Support Worker. It is envisaged that the project will strongly support and enhance Garda/Community relations and be a significant asset to the community of Ballymun.
- **Operation AIM** - A new policing operation – “OPERATION AIM” commenced in March 2009 in the Ballymun area. This operation was initiated to concentrate on dealing with issues of Anti Social Behaviour, Public Order, Criminal Damage, Public Drinking and Drugs related offences and incidents and involves personnel from all units. Another element of the operation is the increased allocation of Mountain Bike patrols with additional personnel now trained in this regard. This affords a greater degree of high visibility patrolling.



The operation has targeted identified Hot Spots with particular emphasis on:

- Arrest, Charging, and Remand in Custody or on Bail with strict Bail Conditions of regular persistent offenders.
- Monitoring of Curfews/Bail Conditions and immediate action when breached.
- The use of Anti-Social Behaviour Orders and related documentation
- Increased referral to Juvenile Liaison Officers of young offenders.
- Increased monitoring of Licensed Premises/Off Licenses.

Garda personnel use all available legislation at their disposal but in particular new powers under the Intoxicating Liquor Act 2008 in relation to Public Drinking.

Close liaison on a near daily basis is maintained with Dublin City Council Housing Department and information in relation to anti-social behaviour is exchanged with a view to possible eviction of persistent offenders. Since March 2009 to 30/06/09 a total of 422 arrests have been made in the Ballymun Policing sub-district.

### **Collaborative Structures**

- ***Strengthened partnership with local schools*** – Safer Ballymun strategically focussed its resources into strengthening its linkages with local schools. This involved a number of initiatives:
  - Regular Garda attendance at the meetings of the Ballymun School Principal's Network;
  - Individual Garda from the Community Policing Unit have been assigned to liaise with each school in Ballymun, including the regular delivery of in-class presentations;
  - Representatives from local schools including the Deputy Principals and Home School Liaison Officers now attend the Safer Ballymun public meetings. This has significantly improved the quality of discussion around issues in relation to local schools, their role in the community, young people and community safety at the meetings.
- ***Otherworld Halloween Festival*** - 'The Otherworld Halloween Festival' was held in October with a record attendance of 2500 residents. In order to allay residents' fears about anti-social behaviour, a collaborative operation was mounted between An Garda Síochána, BRL and Dublin City Council. Contrary to citywide trends, the festival was marked by significant reductions in anti-social behaviour and bonfire incidents throughout the holiday period.
- ***New community representative*** – In December 2008 a new community representative, Carina Wrafter, was elected to fill the vacant third place on the strategy implementation group caused by the previous representative moving out of the area. Carina is a welcome addition to the group as she is a longterm resident of one of the flat blocks on Shangán Road, an area identified as a community safety hotspot by Safer Ballymun. The community representatives work with the other partners on the steering group to ensure that the actions recommended in the strategy are achieved.



- **Appointment of Community Safety Coordinator and Part-time Administrator** – In January 2009 Elise Finnigan was appointed Community Safety Co-ordinator for Safer Ballymun and a part-time administrator was appointed by DCC. This has strengthened the integrity of the collaborative structures (i.e., public meetings, steering group meetings, walkabouts, case specific meetings, etc) ensuring that the partnership can retain its action-based, problem-solving focus.
- **Steering Group** - the Steering Group continue to meet on a regular basis and the level of co-operation between An Garda Síochána, DCC, BRL and the Ballymun Neighbourhood Council remains at a very good level. In addition to the regular meetings, every six weeks the agency partners go out into the community on a “walkabout” to visit the areas discussed at the public meetings. This results in a focused joint-agency approach to problem-solving, often using combined resources to address issues raised.

### **Communicating Positively**

- **Production of Safer Ballymun Newsletter**- the quarterly communication between the Safer Ballymun steering group and local residents, reinforcing the Safer Ballymun brand and keeping local residents informed of developments in relation to community safety, was issued in November 2008 and June 2009. It was distributed to every resident in Ballymun.
- **Increased attendance at public meetings** – the number of people attending the Safer Ballymun public meetings increased during the first and second quarters of 2009, with a record 105 people in attendance at the 30<sup>th</sup> March meeting. This increase is attributed to a number of factors including the appointment of the Coordinator and the introduction of the DCC call service, providing a reminder phone call to residents about the meetings. Issues raised at the meetings continue to focus on high levels of anti-social behaviour particularly around the remaining flat blocks, high levels of underage drinking, frustration around current legislation in relation to juveniles, community fears of reprisal and more fundamental issues like environmental management, illegal parking and ramps/yellow boxes.
- **Talkabouts** - Further refinements of the public meeting process were put in place during the past year. Regular attendees at Safer Ballymun meetings are familiar with the concept of the ‘walkabout’ where senior managers from BRL, DCC and An Garda Síochána target areas of concern to residents and visit them in between public meetings in order to assess the best response to the issues raised. A process called the ‘talkabout’ was introduced at the Safer Ballymun public meeting where there is a break during the more formal meeting for residents, who might not feel like airing issues in the public forum, to interact with steering group representatives and any public representatives present. The offering and exchange of information and experiences around safety issues in itself provides reassurance to local residents.



### Cleaner Greener Ballymun

- **Tidy Towns Awards** – Safer Ballymun continued its commitment to a *Safer, Cleaner, Greener* Ballymun through its involvement in the national Tidy Towns competition. In 2008 the Ballymun Tidy Towns committee took home three awards and significantly improved its marks on last year's total. A total of 150 households in Ballymun participated in the local Tidy Towns competitions in 2008 for Best Kept Garden and Best Kept Area.
- **Environmental Initiatives** - Numerous community activities, facilitated by local organisations such as GAP, BRL, DCC and the Rediscovery Centre, are assisting various groups within Ballymun to get more active in improving the local environment. Initiatives such as Ballymun in Bloom, Community Action days, Biodiversity Blitzes, etc all promote active citizenship and community engagement. We are awaiting the outcome of a European Interreg VIB application under the project priority "Strong and prosperous communities" which has a strong focus on enviro-crime and environmental improvement initiatives in hotspot areas.

### Tackling Substance Misuse

- **Community Alcohol Strategy** – At the beginning of 2009 Safer Ballymun began working with the Ballymun Local Drugs Task Force to initiate the development of a Community Alcohol Strategy for Ballymun. A first step was taken with the formation of a round table discussion attended by agencies working in Ballymun to get feedback on their experience of alcohol-related harm in the area. Consultation with residents will be carried out in Q3 2009 including the completion of a community attitudinal survey and focus groups.

### Model of Best Practice

- **Taoiseach's Public Service Excellence Award 2008** – Safer Ballymun was awarded a Taoiseach's Public Service Excellence Award 2008 for collaborative working practices between the key agencies involved in the Safer Ballymun initiative.
- **Vodafone "Innovations in Government" Award** - Safer Ballymun was awarded the Vodafone "Innovations in Government" Award for best Community project 2008, and BRL won the award for "Most Innovative Organisation."
- **Best Practice Model** – Safer Ballymun has become a model of best practice in community safety both locally and nationally. Locally, the Safer Ballymun Community Safety Strategy was adopted by RAPID as their community safety strategy for Ballymun. Representatives from Safer Ballymun also visited Athlone and Enniskillen to speak about the Ballymun community safety model and to share their experiences. Both presentations were enthusiastically received and a number of counties are looking at adopting the model at local level.



### **Facilitating Transition**

- ***Demolitions*** – In response to community safety concerns raised through Safer Ballymun BRL accelerated the demolition schedule for the remaining eight storey flat blocks along Balcurris Road.
- ***Poppintree Park*** – In response to community safety issues surrounding Poppintree Park a collaborative operation was launched between BRL, Finglas Gardaí, Ballymun Gardaí, and the DCC Parks and Area Office resulting in increased patrols of the area and the park gates being locked in the evening and open in the morning.

Towards a Safer Community					
Objectives	Actions	Responsibility	Timeframe	Performance Indicators	Current Status
1.1 To develop a coordinated approach to community safety	Invite key agencies to contribute to the development and implementation of the strategy via representation on steering group	Safer Ballymun steering group	Oct 08	Representative appointed from Health Service Executive, School Principals' network and Local Area Drugs Task Force	Ongoing co-operation with Trinity Comprehensive Secondary school, some primary schools, and LDTF on initiative development and specific safety issues.
	Appoint community representative to steering group to liaise with local forum representatives and residents	Safer Ballymun steering group	Oct 08	Community representatives appointed	<ul style="list-style-type: none"> <li>Paul Billings appointed as BNC rep.</li> <li>Antoinette Doyle, Theresa Lydon, and Carina Wrafter appointed as Community reps on Strategy Implementation Steering group.</li> </ul>
1.2 To ensure that an adequate structure is in place to deliver a community safety strategy	Resource implementation of strategy with appropriate resources, including the appointment of a coordinator, administration, facilitation, data analysis and communication	All partners and other relevant statutory funding bodies	Oct 08	Appropriate resources allocated	<ul style="list-style-type: none"> <li>Part-time administrator appointed by DCC.</li> <li>Co-ordinator started in Jan. 2009 employed by BRL</li> </ul>
	Seek designation of Safer Ballymun as a local community-safety forum under the North-West Area joint-policing committee	Implementation steering group	Ongoing	Recognised as local policing forum as per legislation	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>
	Continue to hold Safer Ballymun Forum meetings on a regular basis	Facilitator	Ongoing	Public meetings held and aligned with joint-policing committee quarterly meetings	<ul style="list-style-type: none"> <li>Public meetings held every six weeks.</li> </ul>
	Circulate minutes of all public meetings to attending members of Safer Ballymun Forum and joint-policing committee	Coordinator	Ongoing	All minutes taken and circulated	<ul style="list-style-type: none"> <li>Minutes circulated 10 days prior to all public meetings.</li> </ul>
	Report quarterly to North-West Area joint-policing subcommittee	Coordinator	Quarterly	Four reports presented	<ul style="list-style-type: none"> <li>Quarterly reports presented to NWA committee.</li> <li>Community Safety Strategy progress report presented for Q1 &amp; Q2 08.</li> </ul>
	Assign neighbourhood wardens to each neighbourhood	Dublin City Council	As neighbourhood and community centres open.	Wardens assigned	<ul style="list-style-type: none"> <li>Wardens assigned.</li> </ul>

	Assign Community Garda to each neighbourhood	An Garda Síochána	As neighbourhood and community centres open.	Community Garda assigned	<ul style="list-style-type: none"> <li>Community Garda now assigned to all neighbourhood areas.</li> </ul>
1.3 To involve Ballymun citizens in the implementation of the community-safety strategy	Inform residents about the community-safety strategy via comprehensive communication plan including forums, residents associations and other groups. Keep all local public representatives informed of Safer Ballymun activities	Coordinator	Sep 07	Communication plan drawn up and reviewed by the steering group. All public representatives are on the mailing list	<ul style="list-style-type: none"> <li>Information disseminated to residents and public representatives through newsletters, public meetings, and web page.</li> <li>Local public representatives also informed through reports to North West Area Joint Policing Committee.</li> </ul>
	Invite residents to attend Safer Ballymun meetings via community representatives and other communication channels	Coordinator	Ongoing	Maintain current levels of attendance at meetings	<ul style="list-style-type: none"> <li>On average 74 people attended each meeting. This represents an increase from 2008. Feb = 65 people Mar = 105 people May = 65 people June = 60 people</li> </ul>
	Review the impact of the Safer Ballymun Community-Safety Forum with residents annually	Implementation steering group	2008	Evaluation reports produced	<ul style="list-style-type: none"> <li>Evaluation completed with positive feedback for the project</li> </ul>
	Continue to implement the graffiti-removal programme	Dublin City Council	Ongoing	Zero tolerance of graffiti in Ballymun	<ul style="list-style-type: none"> <li>DCC and GAP (Global Action Plan) approved for €30,000 RAPID funding towards Graffiti reduction.</li> <li>Awaiting decision on application for a further €150,000.</li> </ul>
	Ensure that developers maintain sites properly and that rubble is removed	Ballymun Regeneration Ltd	Ongoing	Sites inspected regularly	<ul style="list-style-type: none"> <li>Clearing of sites ongoing under supervision of BRL Health &amp; Safety Dept.</li> </ul>
	Involve residents in establishing "friends of the park" project	Dublin City Council Community-Development Officer	Ongoing	Programme implemented annually	<ul style="list-style-type: none"> <li>'Friends of Park' pilot continuing in Coutry Green &amp; Whiteacre Park.</li> <li>Additional group being established in Sillogue Green</li> </ul>



	Organise national conference highlighting the benefits of safe, clean, and green local environments	Ballymun Regeneration Ltd, Dublin City Council	Jun 07	Conference held June 2007	<ul style="list-style-type: none"> <li>Conference Held June 2007</li> </ul>
	Implement a local anti enviro-crime pilot project	Ballymun Regeneration Ltd, Dublin City Council	Jun-07	Pilot project implemented and evaluated	<ul style="list-style-type: none"> <li>Anti-enviro crime funding being sought via EU grant application Interreg VIB</li> </ul>
1.4 To promote a clean, green local environment and to cultivate a sense of pride of place among citizens of Ballymun	Develop a Provision of Local Environmental Services document	Dublin City Council	Mar 08	Plan devised	<ul style="list-style-type: none"> <li>Comprehensive environmental services plan in place.</li> </ul>
	Devise a Support Environmental Plan complementing Dublin City Council services' provision	Ballymun Regeneration Ltd	Mar 08	Supporting complementary plan devised	Pending report on current service provision
1.5 To ensure that good practice guidelines and initiatives in housing management are implemented	Provide local area outreach services once weekly to each neighbourhood centre	Dublin City Council	As neighbour hood centres open	Services in place	<ul style="list-style-type: none"> <li>Coultry and Shangan neighbourhood centres open. Poppintree and Sillogue to open in Q3 2009.</li> </ul>
	Initiate transition housing for the mentoring and development of Ballymun tenants in need of assistance	Dublin City Council	Ongoing	Numbers of tenants in transition housing	<ul style="list-style-type: none"> <li>5 tenants in transition housing</li> </ul>
	Develop a neighbourhood agreement for each area	Dublin City Council	2008	Agreements written	<ul style="list-style-type: none"> <li>Ongoing capacity building within forum areas.</li> </ul>
	Encourage harmonious community relations by allocating tenancies strategically	Dublin City Council Housing Manager	2007	Allocations strategy in place	<ul style="list-style-type: none"> <li>Two part strategy in place</li> </ul>
	Continue to maintain support of interagency networks for young people at risk	Dublin City Council and Interagency	Ongoing	Number of ongoing cases	70 cases
	Host case conferences with appropriate agencies for tenants at risk	Dublin City Council and Interagency	Ongoing	Numbers of case conferences carried out for tenants at risk	10 case conferences carried out
	Continue to promote "Second Chance" housing programme in collaboration with other agencies to support tenants in rehabilitation	Dublin City Council and Interagency	Ongoing	Numbers of tenants supported through "Second Chance" housing	2 tenants
	Host satellite services in neighbourhood centres, e.g., health, education	Dublin City Council and Interagency	Ongoing (2008)	Satellite services established	DCC Social Supports outreach service in place in Coultry neighbourhood centre.

Targeting Crime					
Objectives	Actions	Responsibility	Timeframe	Performance Indicators	Current Status
2.1 To work with other agencies in partnership to reduce crime	Identify levels and patterns of crime and develop and implement appropriate responses	An Garda Síochána, Dublin City Council, Ballymun Regeneration Ltd	Ongoing	Actions successfully implemented	<ul style="list-style-type: none"> <li>Twice weekly bulletins produced by CI Officer</li> <li>Establishment of the Garda Síochána Analysis Service – produces weekly crime analysis reports</li> <li>Increased use of Housing Miscellaneous Provisions Act – possible eviction etc.</li> <li>Installation of new CCTV system in progress.</li> <li>Proposal submitted to Pobal for the installation of a concierge system in some of the flat blocks.</li> </ul>
	Continue to maintain membership of Safer Ballymun forum	An Garda Síochána	Ongoing	Attendance at steering group and public meetings	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>
2.2 Develop a local Community Policing model	Increase numbers of Garda on foot patrol in Ballymun	An Garda Síochána	Ongoing	Increased public confidence in Garda presence	<ul style="list-style-type: none"> <li>Number of personnel in Community Policing Unit is now 2 Sgts and 10 Gardai.</li> <li>Emphasis on foot patrols – high visibility. Operation Aim in place.</li> <li>Additional Garda members trained for Pedal Cycle Patrols.</li> </ul>
2.3 To promote the concept of crime prevention in the community	Continue the Garda public-attitudes “Getting Closer to the People” survey on a regular basis	Community Garda	Ongoing	Positive customer satisfaction	<ul style="list-style-type: none"> <li>To be reviewed Q3 2009 in Ballymun</li> </ul>
2.4 To promote the concept of crime prevention in the community	Deliver presentations on crime prevention and security by crime-prevention officer	Crime-Prevention officer	As programme requires	Raised awareness re crime-prevention and security	<ul style="list-style-type: none"> <li>Divisional Crime Prevention Officer delivering presentations and security advice to organisations / interest groups.</li> </ul>
	Maintain Garda crime-prevention input into Housing Transition programme	Community Garda	Ongoing	Raised awareness re crime prevention and security	<ul style="list-style-type: none"> <li>Continuing Liaison with DCC and BRL.</li> </ul>

	Supply each home in Ballymun, in particular new residents, with crime-prevention and home-security information	Community Garda	Regularly	All homes supplied with relevant information	<ul style="list-style-type: none"> <li>Ongoing.</li> </ul>
	Organise safety-information workshops in collaboration with neighbourhood centres.	Community Garda	Three times yearly	Numbers of workshops carried out	<ul style="list-style-type: none"> <li>To be carried out in Q3 2009.</li> </ul>
	Commission regular articles for Safer Ballymun newsletter on safety and security	Implementation steering group	Ongoing	Articles published in newsletter	<ul style="list-style-type: none"> <li>On-going development of newsletter articles.</li> <li>Newsletter completed in Nov. '08 &amp; Jun. '09</li> </ul>
	Increase Community Policing Units/Community Relations school-talks programme by 10% in primary and secondary schools in area	Community Garda	Ongoing	Numbers of local school talks given	<ul style="list-style-type: none"> <li>Schools Programme on monthly basis, Community Gardai and Juvenile Liaison Officers.</li> <li>Training Courses for Gardai on Schools Program delivered in Q4 2008.</li> </ul>
2.5 To focus on and reduce levels of serious crime	Reduce levels of burglary, firearms, robberies and car theft by 2%, in line with Garda key performance indicators	An Garda Síochána	Ongoing	Achieve targets set in line with local Garda key performance indicators	<p><b>NOTE: figures compare second half of 2008 as against same period in 2007.</b></p> <ul style="list-style-type: none"> <li>Burglary up 33%</li> <li>Possession of Firearms down 25%</li> <li>Discharge of Firearms – No change</li> <li>Robbery from the Person Up</li> <li>Theft from Cars up.</li> </ul> <p>(Note: all figures provisional – subject to quarterly CSSO verification)</p>

	Increase number of seizures of illegal drugs by 5%.	An Garda Síochána	Ongoing	(same as above)	<p><b>NOTE: figures compare second half of 2008 as against same period in 2007.</b></p> <ul style="list-style-type: none"> <li>• Sale/ Supply of Drugs detections up 10%</li> <li>• Simple Possession of Drugs detections up 80%</li> </ul> <p>(Note: all figures provisional – subject to quarterly CSSO verification)</p>
	Reduce incidents involving use of firearms by at least 2%	An Garda Síochána	Ongoing	(same as above)	<ul style="list-style-type: none"> <li>• There were 3 incidents involving possession of a firearm in 2008 as compared with 4 in 2007.</li> </ul>
	Increase number of firearms seized by 2%	An Garda Síochána	Ongoing	(same as above)	<ul style="list-style-type: none"> <li>• Ongoing</li> </ul>
	Maintain current high level of detection	An Garda Síochána	Ongoing	(same as above)	<ul style="list-style-type: none"> <li>• Detection rate for the period 1.7.08 to 31.12.08 was 47%.</li> </ul>
	Increase number of detections for sale/supply of alcohol to underage persons by 5%	An Garda Síochána	Ongoing	(same as above)	<ul style="list-style-type: none"> <li>• Actively pursued by both Uniformed and Plain clothes units.</li> <li>• Operation Aim targets sale / supply of alcohol.</li> <li>• Seminar held with Licence holders at new Garda station on 02/10/2008.</li> <li>• Increased recorded inspections of all licensed premises.</li> </ul>
2.6 To support people who become victims of crime.	Increase number of letters sent to “Victims of Crime” by 20%	An Garda Síochána	Ongoing	Increase number of Garda referrals to victims of crime	<ul style="list-style-type: none"> <li>• Programme in place in District Office ensuring <b>ALL</b> Victims of Crime receive relevant letters IMMEDIATELY after incident / crime</li> </ul>



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2.7 Develop a youth strategy to advance appropriate Garda services for children and young people	Increase supervision of high-risk offenders	Juvenile Liaison Officer	Ongoing	Security measures put in place	<ul style="list-style-type: none"> <li>B.E.S.T. Youth Diversion programme commenced with Ballymun Education Support Team (BEST). Official launch expected Sept. 2009.</li> </ul>
	Carry out assessment of Garda youth-related services within Ballymun district	Juvenile Liaison Officer	Ongoing	Assessment carried out	<ul style="list-style-type: none"> <li>Assessment ongoing.</li> </ul>
2.8 To participate in comprehensive CCTV system development and implementation	Put in place arrangements to facilitate CCTV slave systems in collaboration with local authority	An Garda Síochána	On completion of Garda new Headquarters in Ballymun	Reduction in crime levels in CCTV-monitored areas	<ul style="list-style-type: none"> <li>Ongoing liaison between An Garda Síochána, DCC and BRL.</li> </ul>

Promoting Public Order					
Objectives	Actions	Responsibility	Timeframe	Performance Indicators	Current Status
3.1 To review the levels and patterns of crime, disorder and anti-social behaviour	Convene regular inter-agency meetings	Implementation steering group	Ongoing	Numbers of meeting held	<ul style="list-style-type: none"> <li>Ongoing interagency informal liaison taking place</li> </ul>
3.2 To challenge and control public disorder through a multi-agency approach	Consider the appointment of a data analyst to collect data and analyse incidents of public disorder	Implementation steering group	January 2008	Data analyst appointed	<ul style="list-style-type: none"> <li>Appointment on hold until further notice.</li> </ul>
	Increase number of public-order “hot spots” identified at District level by 2%	An Garda Síochána	Ongoing	Public-order “hot spots” identification increased by 2%.	Hotspots: <ul style="list-style-type: none"> <li>Balcurris Park</li> <li>Shangan Road</li> <li>Coultry Road</li> <li>Silloogue Road</li> <li>Gateway</li> <li>Poppintree Parade</li> <li>Carton estate</li> </ul>
	Increase number of licensed premises inspected	An Garda Síochána	Ongoing	Increase in numbers of premises inspected	<ul style="list-style-type: none"> <li>Inspections ongoing</li> <li>Inspector on Late Night Tour inspects Pubs, Off Licences, Petrol stations where alcohol is sold / consumed.</li> </ul>
3.3 To ensure that community policing is at the heart of policing in Ballymun	Increase Community Police numbers by 10% with liaison Gardai to be appointed in new housing estates	An Garda Síochána	Half-yearly	Maintain levels of contact between Community Garda attached to neighbourhood centres	<ul style="list-style-type: none"> <li>Community Police Unit now at 2 Sgts and 10 Gardai.</li> <li>All 10 Gardai have specific area responsibilities and report monthly to Supt / Insp.</li> </ul>
	Maintain regular walkabouts involving An Garda Síochána, Dublin City Council and Ballymun Regeneration Ltd	An Garda Síochána, Dublin City Council, Ballymun Regeneration Ltd	Ongoing	Numbers of walkabouts carried out	<ul style="list-style-type: none"> <li>Interagency walkabouts carried out every month.</li> </ul>
	Maintain weekly contact between local Garda management and Dublin City Council local-area management	An Garda Síochána, Dublin City Council, Ballymun Regeneration Ltd	Ongoing	Maintain current level of contact	<ul style="list-style-type: none"> <li>Ongoing.</li> <li>Contact taking place in person at least weekly but regular telephone contact on issues of concern.</li> </ul>
	Maintain weekly contact between Community Garda and Dublin City Council area offices	An Garda Síochána, Dublin City Council, BRL	Ongoing	(same as above)	<ul style="list-style-type: none"> <li>Ongoing.</li> </ul>



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	Carry out targeted foot patrols in east and west Ballymun on a daily basis	An Garda Síochána	Ongoing	Compliance with Garda Síochána policing strategy	<ul style="list-style-type: none"> <li>• Operation Aim in place - Foot Patrols to provide high visibility presence.</li> <li>• Bikes also in use with more Garda personnel trained.</li> </ul>
3.4 To increase public confidence in An Garda Síochána	Increase response time of “Emergency” and “Priority One” calls in Division within 15 minutes, from Division average to 65%	An Garda Síochána	Ongoing	Achieve targets set in line with local Garda key performance indicators	<ul style="list-style-type: none"> <li>• Actively monitored and discussed with all personnel.</li> <li>• Daily / weekly Accountability meetings held.</li> <li>• Inspector appointed to oversee “Response Times”.</li> </ul>
	Increase number of calls answered within 30 minutes to 90%	An Garda Síochána	Ongoing	(same as above)	<ul style="list-style-type: none"> <li>• As above.</li> </ul>
	Nominate a Sergeant in Ballymun Garda Station to ensure availability of “Comment Cards” in public offices	An Garda Síochána	Ongoing	Comment cards in all public offices	<ul style="list-style-type: none"> <li>• Community Police Sergeants actively engaged in this since move into new station.</li> </ul>
	Engage in joint-policing committee meetings	Dublin City Council and Garda Síochána Senior-Management Teams	Ongoing	Number of meetings attended	<ul style="list-style-type: none"> <li>• One held each quarter.</li> </ul>

Tackling Substance Misuse					
Objectives	Actions	Responsibility	Timeframe	Performance Indicators	Current Status
4.1 To support the Local Area Drugs Task Force in its implementation of the National Drugs Strategy	To work with and participate in the sub-structures of the Ballymun Local Area Drugs Task Force (LADTF) to implement its strategy (2007-2013)	Interagency	Monthly	Meetings attended	<ul style="list-style-type: none"> <li>Ongoing representation of agencies on LADTF subcommittees.</li> </ul>
	To support the preventative, treatment, rehabilitative and supply-reduction elements of this strategy	Interagency	Monthly	Meetings attended	<ul style="list-style-type: none"> <li>Garda, DCC and BRL, and BNC representatives on LADTF subcommittees</li> </ul>
	To advocate for the location of a District Court service in the Ballymun area	Implementation steering group	N/A		<ul style="list-style-type: none"> <li>Change of Strategy: District Court now located in Blanchardstown</li> </ul>
4.2 To support agencies in the development of responses in relation to drug and alcohol misuse	Appoint community alcohol strategy coordinator	Implementation steering group	2007	Coordinator appointed	<ul style="list-style-type: none"> <li>On hold pending development of community alcohol strategy</li> </ul>
	Lead the development of a community alcohol strategy using a public-health approach	Implementation steering group	2007	Strategy developed and being implemented	<ul style="list-style-type: none"> <li>Safer Ballymun &amp; LADTF established working group in Q1 '09 via facilitated workshop.</li> <li>Consultation phase commenced in Q2 '09.</li> </ul>



<b>Supporting Young People</b>					
<b>Objectives</b>	<b>Actions</b>	<b>Responsibility</b>	<b>Timeframe</b>	<b>Performance Indicators</b>	<b>Current Status</b>
5.1 To consult with young people in making Ballymun a safe place	Carry out consultation on regeneration issues with young people	Ballymun Regeneration Ltd	2007	Consultation report produced	<ul style="list-style-type: none"> <li>BRL leading development of regeneration youth council in 2009.</li> </ul>
	Report back to young people results of consultation	Ballymun Regeneration Ltd	May 2007	Presentation to young people carried out	<ul style="list-style-type: none"> <li>Completed and report received.</li> </ul>
	Hold youth conference on regeneration issues	Ballymun Regeneration Ltd	Autumn 2007	Conference held, Report produced	<ul style="list-style-type: none"> <li>Deferred to Q3 2009</li> </ul>
	Implement recommendations from youth conference around community safety	Safer Ballymun steering group	Autumn 2007	Recommendations implemented	<ul style="list-style-type: none"> <li>To be developed Q4 2009</li> </ul>
5.2 To find effective mechanisms for young people to achieve ownership of space and areas in Ballymun	Target young people via communication tools such as newsletters	Ballymun Regeneration Ltd	Ongoing	Communication tools developed	<ul style="list-style-type: none"> <li>Newsletters and other informal mechanisms (i.e., presence of plain clothes Garda at community events).</li> </ul>
	Implement street-art programme	Ballymun Regeneration Ltd, Dublin City Council	April-Sept 2007	Programme implemented	<ul style="list-style-type: none"> <li>Ongoing</li> <li>Was reviewed in Q2 2009.</li> </ul>
	Implement street-games programme	Ballymun Regeneration Ltd, Dublin City Council	April-Sept 2007	Programme implemented	<ul style="list-style-type: none"> <li>Programme operational in Q2 &amp; Q3 2008.</li> </ul>
5.3 To improve dialogue between young people and statutory agencies	Liaise with school principals with view to mainstreaming young peoples' regeneration programme in schools	Ballymun Regeneration Ltd	2008	Programme mainstreamed	<ul style="list-style-type: none"> <li>Programme to be developed in Q4 2009.</li> </ul>
	Review young people's (regeneration) council proposals	Ballymun Regeneration Ltd	2007	Report produced	<ul style="list-style-type: none"> <li>Regeneration Youth Council to be developed in Q3 2009.</li> </ul>
5.4 To ensure that public areas, including parks and playgrounds, are safe for young people	Ensure parks and play areas are taken in charge	Dublin City Council, Ballymun Regeneration Ltd	Ongoing	All parks and play areas are taken in charge	<ul style="list-style-type: none"> <li>Silloque Green and playground completed. Taken in charge process commenced.</li> </ul>
	Coordinate maintenance of parks and playgrounds	Dublin City Council, Ballymun Regeneration Ltd	Ongoing	All playgrounds and play areas are adequately maintained	<ul style="list-style-type: none"> <li>Taken-in-charge and maintenance programmes on-going</li> </ul>
	Coordinate cleansing of parks and playgrounds	Dublin City Council, Ballymun Regeneration Ltd	Ongoing	All playgrounds and play areas are adequately cleansed	<ul style="list-style-type: none"> <li>Taken in charge. Two local people employed under direction of Park's Gardener</li> </ul>
	Promote parental education on safe play via local play strategy	Dublin City Council, Ballymun Regeneration Ltd	2007	Ballymun play strategy implemented	<ul style="list-style-type: none"> <li>Ongoing liaison with local schools, youth, childcare and after school services.</li> </ul>

	Develop a Ballymun Play Strategy in accordance with Dublin City Council city-wide policy	Dublin City Council, Ballymun Regeneration Ltd	Ongoing	Ballymun play strategy implemented	Ongoing membership of steering group to develop DCC citywide play plan. Once completed will be used to develop local play plan for Ballymun.
	Work in partnership to implement anti-bullying initiatives in schools	Ballymun Regeneration Ltd, Dublin City Council, Health Service Executive, Local schools	2008	Reduction in numbers of cases	School Playground improvement project Phase 3 commenced (i.e., set-up of planning groups in each local school)
5.5 To involve parents in safe, secure and responsible use of public parks and play areas by their children	Promote parental supervision in public areas, parks and playgrounds via campaign	Ballymun Regeneration Ltd, Dublin City Council, Schools	2008	Increase in numbers of parents supervising their children in parks and play areas	<ul style="list-style-type: none"> <li>• Training session held to assist parents and volunteers in providing open access play sessions in public areas and parks.</li> </ul>
5.6 To support young people to prevent them entering criminal-justice system	Carry out feasibility study on potential for Street Mediation Project	Ballymun Regeneration Ltd	2008	Study carried out	<ul style="list-style-type: none"> <li>• Peer mediation programme to be developed in 2009.</li> </ul>
	Implement Garda diversionary project	Juvenile Liaison Officers	2008	Programme implemented	<ul style="list-style-type: none"> <li>• B.E.S.T YOUTH Diversion programme in operation. Official launch in Sept. 2009.</li> </ul>
	Support activation of restorative-justice programme in Ballymun	Juvenile Liaison Officers	2008	Programme Implemented	<ul style="list-style-type: none"> <li>• Ongoing.</li> <li>• Mediation co-ordinator in place and liaising with Juvenile Liaison Officers through Mediation Ballymun.</li> </ul>

**Communicating Positively**

Objectives	Actions	Responsibility	Timeframe	Performance Indicators	Current Status
6.1 To raise profile of community safety issues in Ballymun	Hold a Safer Ballymun public meeting in line with Joint Policing committee quarterly meetings	Implementation steering group	Ongoing	Reports produced	<ul style="list-style-type: none"> <li>Meetings on-going every six weeks.</li> </ul>
	Issue a Safer Ballymun newsletter three times yearly	Coordinator	Every four months	Newsletters produced	<ul style="list-style-type: none"> <li>Newsletter produced Nov. 2008 &amp; June 2009 (see appendix).</li> </ul>
	Consult with local groups regarding how they can raise awareness of safety issues in their interaction with their clients	Coordinator	Ongoing	Meetings held	<ul style="list-style-type: none"> <li>Community representatives to increase liaison with residents in 2009.</li> </ul>
	Devise an effective communications and marketing strategy to promote Community Safety strategy	Steering group	December 2007	Communication strategy and marketing plan in place	<ul style="list-style-type: none"> <li>To be established in Q3 '09.</li> </ul>
	Advertise Safer Ballymun public meetings in local media, libraries, churches, schools and at Forum meetings	Coordinator	Ongoing	Increased attendance at meetings	<ul style="list-style-type: none"> <li>Meeting attendance increased to an average of 74 people per meeting in Q1 &amp; Q2 '09.</li> </ul>
	Produce a "safety in parks" Information pack	Coordinator	2008	Increased use of parks	<ul style="list-style-type: none"> <li>To be reviewed in Q4 2009</li> </ul>
	Request Community Gardaí to build in specific element on Safer Ballymun in their talks to primary-school students	Community Garda	Ongoing	Modules included	<ul style="list-style-type: none"> <li>Ongoing</li> <li>Increased liaison with Principals Network, Insp / Sgt attend monthly meetings.</li> <li>Specific Gardaí allocated to every school in Ballymun.</li> <li>Safer Ballymun process also introduced to all new Gardaí to Ballymun</li> </ul>
	Devise and deliver a Safer Ballymun presentation, explaining its function, relationships, proposed objectives and outcomes	Coordinator of interagency liaison	Ongoing	Presentation prepared	<ul style="list-style-type: none"> <li>Presentations held in Athlone and Fermanagh.</li> </ul>
6.2 To increase levels of reassurance in community and to reduce fear of crime	Regularly brief community about progress via the Safer Ballymun public meetings	Facilitator	Ongoing	Community confidence increased	<ul style="list-style-type: none"> <li>Ongoing communication via newsletter, public meetings and web page.</li> </ul>

	Develop a programme of local events to build community morale, e.g., local clean-up days, fun days, Community Safety week and “Celebrate Ballymun Week”	Ballymun Neighbourhood Council, Dublin City Council	Ongoing	Increased number of events	<ul style="list-style-type: none"> <li>Numerous clean up, planting and fun days held throughout the summer between DCC, the forums, GAP, Tidy Towns and BRL.</li> <li>Otherworld Festival held in October.</li> <li>Christmas Tree Lighting ceremony held in December.</li> </ul>
6.3 To inform the community of Ballymun about the work of strategy	Disseminate message through various agreed conduits: <ul style="list-style-type: none"> <li>Ballymun Regeneration Ltd Newsletter</li> <li>Ballymun Neighbourhood Council Newsletter</li> <li>Safer Ballymun newsletter</li> </ul>	Coordinator, Ballymun Regeneration Ltd, Community Garda, Ballymun Neighbourhood Council	Ongoing	Newsletters produced Community Safety Clinics organised	<ul style="list-style-type: none"> <li>Safer Ballymun Newsletter distributed</li> </ul>
	Community safety clinic in each neighbourhood centre every month			Community safety clinics organised	<ul style="list-style-type: none"> <li>Coordinator working with community reps on format of clinics.</li> </ul>
	Give presentations at estate forum meetings	Coordinator	Ongoing	Presentations given to forums	<ul style="list-style-type: none"> <li>Forums regularly updated via BNC rep, Paul Billings.</li> </ul>
6.4 To establish appropriate structures to facilitate effective communication between key agencies	Carry out site visits to public-order “hotspots”	Community Garda, Ballymun Regeneration Ltd, Dublin City Council,	Ongoing	Regular visits and walkabouts taking place	<ul style="list-style-type: none"> <li>Ongoing via interagency walkabouts every month.</li> </ul>
	Carry out walkabouts of neighbourhoods	Ditto		(same as above)	<ul style="list-style-type: none"> <li>Interagency walkabouts taking place monthly.</li> </ul>
	Hold pre-, mid- and post-Safer Ballymun meetings to facilitate engagement	Coordinator/ Facilitator	Ongoing	Pre-, mid- and post-meetings taking place	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>
6.5 To establish an appropriate feedback structure between community and key agencies	Ensure informal liaison between community and Community Garda, Dublin City Council and Ballymun Regeneration Ltd	Coordinator/ Facilitator	Ongoing	Informal liaison taking place	<ul style="list-style-type: none"> <li>Informal liaison taking place on an ongoing basis</li> </ul>
	Invite all Ballymun residents to Safer Ballymun meetings	Coordinator, Ballymun Neighbourhood Council	Ongoing	Meetings taking place	<ul style="list-style-type: none"> <li>Eight public meetings held between July 2008 and June 2009</li> <li>DCC call-out service in place to remind residents of public meetings.</li> </ul>
6.6 To inform work of and to shape agendas of future Joint Policing Committees	Provide regular reports to Joint Policing Committee through nominated representatives	Steering group	Ongoing	Reports presented regularly	<ul style="list-style-type: none"> <li>Reports presented to Joint Policing Committee via Coordinator</li> </ul>



**Safer Ballymun Community Safety Strategy Progress Report – July 2008 to June 2009**

	Brief Safer Ballymun representatives to Joint Policing Committee re concerns of community	Steering group	Ongoing	Joint Policing Committee briefed	<ul style="list-style-type: none"> <li>Awaiting guidelines re selection of community representative in order to nominate community representative to JPC.</li> </ul>
6.7 To liaise with other community safety forums in Dublin	Organise a series of exchange visits between Safer Ballymun and other community safety forums	Coordinator	Ongoing	Exchange visits organised	<ul style="list-style-type: none"> <li>To be organised in Q3 &amp; Q4 2009.</li> </ul>

Facilitating Transition					
Objectives	Actions	Responsibility	Timeframe	Performance Indicators	Current Status
7.1 To ensure that community safety is considered an integral part in planning design and development of new town	Ensure internal security of buildings is addressed during design of all new developments.	Ballymun Regeneration Ltd	Ongoing	Internal security improved in new developments	<ul style="list-style-type: none"> <li>Design brief in development sites include internal CCTV systems</li> </ul>
	Ensure that security of residents is considered in design of new developments	Ballymun Regeneration Ltd	Ongoing	Security of residents improved in new developments	<ul style="list-style-type: none"> <li>Included in all developments</li> </ul>
7.2 To ensure implementation of best-practice management principles by all new private developments within Ballymun	Assign liaison person to provide support to residents in new developments	Ballymun Regeneration Ltd, Dublin City Council	2007	Liaison person appointed	<ul style="list-style-type: none"> <li>Ongoing liaison taking place with Management companies in new developments</li> </ul>
7.3 To ensure integration of area management between Dublin City Council and Ballymun Regeneration Ltd in relation to taking in charge: <ul style="list-style-type: none"> <li>- housing</li> <li>- public lighting</li> <li>- water works</li> <li>- drainage</li> <li>- parks</li> <li>- waste management</li> </ul>	Develop taking-in-charge procedures for services and facilities	Ballymun Regeneration Ltd, Dublin City Council	2007	Procedure developed	<ul style="list-style-type: none"> <li>Agreed protocols in place</li> </ul>
7.4 To ensure that impact of development on individuals and local environment is managed to maximise community safety and quality of life	Deploy adequate resources to support ongoing construction works and impact of site on adjoining environment	Ballymun Regeneration Ltd, An Garda Síochána, Dublin City Council	Ongoing	Decrease in numbers of incidents from building sites (H+S)	<ul style="list-style-type: none"> <li>Incidents recorded and kept under review by BRL Health and Safety</li> </ul>
	Ensure regular maintenance of building sites and removal of builders' rubble.	Ballymun Regeneration Ltd	Ongoing	Incidents relating to rubble decreased	<ul style="list-style-type: none"> <li>Relevant areas ongoing</li> </ul>
	Ensure compliance with Health and Safety regulations by builders	Ballymun Regeneration Ltd	EF ongoing	Health and Safety legislation implemented	<ul style="list-style-type: none"> <li>Ongoing site inspections by BRL Health &amp; Safety monitors</li> </ul>
7.5 To ensure that a comprehensive, joined-up CCTV system is put in place	Design, install and monitor centralised CCTV system in collaboration with other partners in steering group	Ballymun Regeneration Ltd, Dublin City Council, An Garda Síochána	2008-2010	Centrally controlled CCTV system, installed by Ballymun Regeneration Ltd and Dublin City Council	<ul style="list-style-type: none"> <li>Installation of pole foundations commenced.</li> <li>Application for remaining work to be submitted to Pobal following 5 part tender process.</li> </ul>